

SEPTEMBER 2023 – SEPTEMBER 2024

# MS EUROPA 2

FREEDOM THAT TAKES YOU PLACES.

## PRICES

in euros, US dollars, pounds sterling (exchange rates: USD 1.20 = EUR 1.00, GBP 0.88 = EUR 1.00)

## CRUISE INFORMATION



HAPAG <sup>18</sup>/<sub>91</sub> LLOYD  
CRUISES



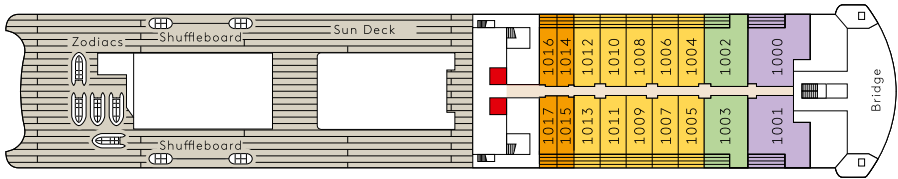
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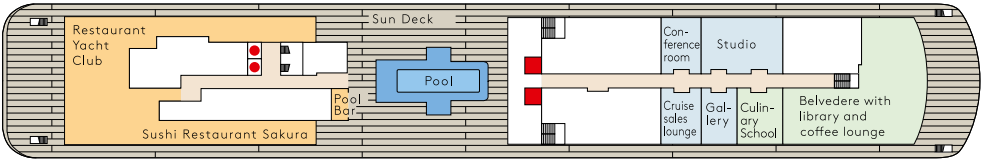


DECK PLAN

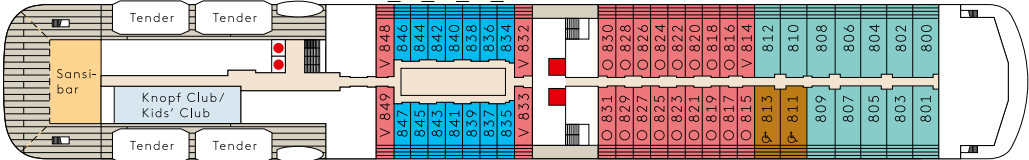
Deck 10



Deck 9

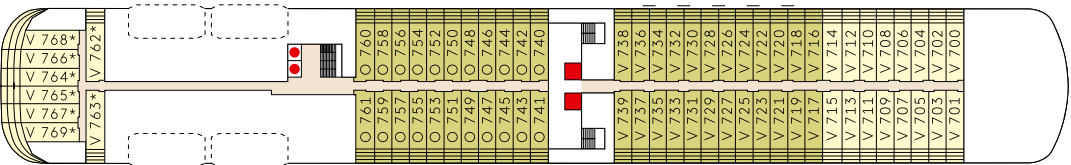


Deck 8



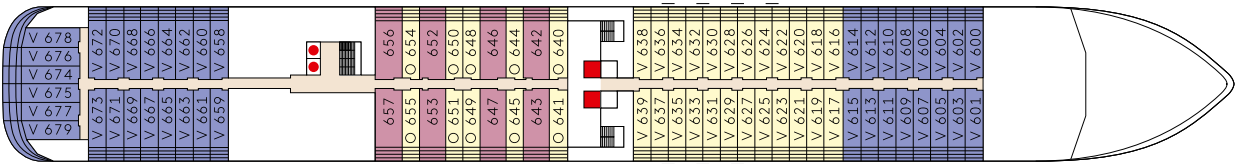
V = Veranda Suite, O = Ocean Suite, - = Suites with connecting door.  
♿ = Suites with fully accessible layout and equipment. - = Family Apartments with connecting door.

Deck 7



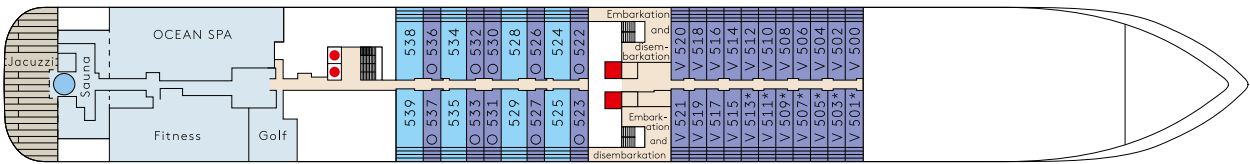
V = Veranda Suite, O = Ocean Suite, - = Suites with connecting door.  
\*The suites 762-769 underneath the Sansibar may be subject to a slight noise disturbance as a result of the entertainment programme.

Deck 6



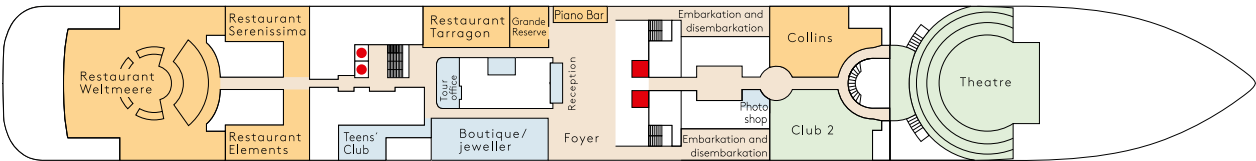
V = Veranda Suite, O = Ocean Suite, - = Suites with connecting door.

Deck 5



V = Veranda Suite, O = Ocean Suite.  
\*The suites 501-513 (odd numbers) above the Club 2 may be subject to a slight noise disturbance as a result of the entertainment programme.

Deck 4



The tender stations are to be found on Deck 3.

Veranda Suite or Ocean Suite

Cat. 1Cat. 2Cat. 3Cat. 4

Veranda Suite

Cat. 5

Grand Ocean Suite

Cat. 6

Grand Ocean Suite

Cat. 7

Penthouse Suite

Cat. 8

Penthouse Suite

Cat. 9

Grand Penthouse Suite

Cat. 10

Owner Suite

Cat. 11

Family Apartment

Cat. 12

Penthouse Suite (handicapped accessible)

Cat. 13

V = Veranda Suite, O = Ocean Suite

□ Non-public area

■ Restaurants and bars

■ Entertainment area

● Lift

■ Glass lift

# TECHNICAL DATA.

<b>BUILT:</b>	2013
<b>GROSS TONNAGE (GT):</b>	42,830
<b>SHIPYARD:</b>	STX Europe, St-Nazaire, France
<b>LENGTH:</b>	225.38 m (739.44 ft)
<b>BEAM:</b>	26.70 m (87.60 ft)
<b>DRAUGHT:</b>	6.30 m (20.67 ft)
<b>TOTAL POWER:</b>	24,000 kW
<b>SPEED:</b>	21 knots
<b>STABILISERS:</b>	Blohm + Voss, 2x 14 m <sup>2</sup> (2x 151 ft <sup>2</sup> ) wing area
<b>PASSENGER DECKS:</b>	7
<b>PASSENGER CAPACITY:</b>	516
<b>CREW:</b>	> 370

<b>SUITES:</b>	in total 251
	141 Veranda Suites including veranda at 35 m <sup>2</sup> (376 ft <sup>2</sup> )
	59 Ocean Suites including veranda at 35 m <sup>2</sup> (376 ft <sup>2</sup> )
	7 Family Apartments including veranda at 2x 27 m <sup>2</sup> (2x 290 ft <sup>2</sup> )
	16 Grand Ocean Suites including veranda at 52 m <sup>2</sup> (560 ft <sup>2</sup> )
	24 Penthouse Suites* including veranda at 52 m <sup>2</sup> (560 ft <sup>2</sup> )
	2 Grand Penthouse Suites including veranda at 88 m <sup>2</sup> (948 ft <sup>2</sup> )
	2 Owner Suites including veranda at 114 m <sup>2</sup> (1,227 ft <sup>2</sup> )
<b>ON-BOARD LANGUAGES:</b>	German and English
<b>ZODIACS (MOTORISED INFLATABLE RUBBER BOATS):</b>	12
<b>TENDERS (150 SEATS):</b>	4
<b>HOSPITAL:</b>	yes

\*Two of these with fully accessible layout and equipment.



# THE EUROPA 2 ONLINE.



FOLLOW US ON SOCIAL MEDIA:



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@hapaglloydcrises  
#MSEUROPA2



**YouTube**  
Hapag-Lloyd Cruises



**Twitter**  
HLCruisesInt

## 24/7 ON WWW.HL-CRUISES.COM

### THE FASTEST WAY TO YOUR CRUISE ONLINE.

For further up-to-date information about a cruise – for example, EUX2406 – visit [www.hl-cruises.com/EUX2406](http://www.hl-cruises.com/EUX2406). You can find the relevant cruise number and itinerary in the main catalogue.



### OVERVIEW OF YOUR BOOKED CRUISES.

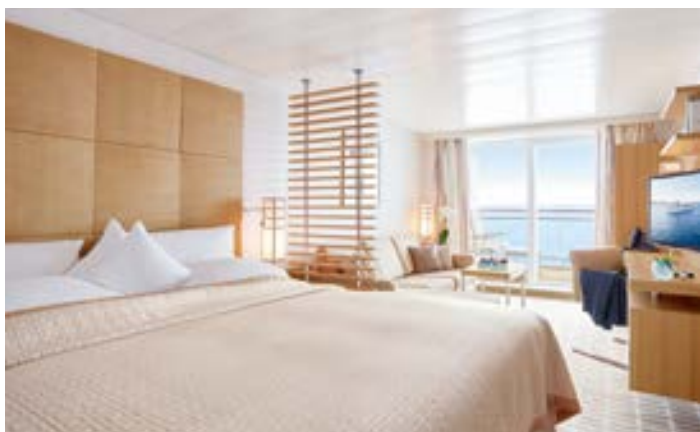
Register at [www.hl-cruises.com/mybookings](http://www.hl-cruises.com/mybookings) for free access to our guest portal. There you have an overview of the cruises you have booked. Depending on the status and time of a cruise, you can go into the individual bookings to complete your customer information and book shore excursions, for example. The portal also offers you an account overview of your bonus miles and a look at your past cruises.



## ALL SUITES AT A GLANCE.

FURNISHING	VERANDA SUITE	OCEAN SUITE	FAMILY APART-MENT	GRAND OCEAN SUITE	PENT-HOUSE SUITE	GRAND PENT-HOUSE SUITE	OWNER SUITE
PAGE	08	08	08	09	09	10	10
<b>LIVING</b>							
Living area in m² (ft²)	28 (301)	28 (301)	2x20 (2x215)	42 (452)	42 (452)	78 (840)	99 (1,066)
Veranda in m² (ft²)	7 (75)	7 (75)	2x7 (2x75)	10 (108)	10 (108)	10 (108)	15 (161)
Separate living and sleeping areas	—	—	—	—	—	✓	✓
Separate dining table	—	—	—	—	—	✓	✓
Daybed	—	—	—	—	—	✓	✓
Walk-in wardrobe	✓	—	—	—	✓	✓	✓
Selection of spirits in the mini bar included	—	—	—	✓	✓	✓	✓
<b>BATHROOM</b>							
Bathroom with two sinks	—	✓	—	✓	✓	✓	✓
TV in the bathroom area	—	—	—	—	—	✓	✓
Whirlpool (1), bathtub (2), Whirlpool tub (3)	2	3	2	3	3	1	1
Shower with rain shower (1), rain shower with steam sauna (2)	1	1	1	2	1	2	2
Natural light in the bathroom	—	✓	—	✓	—	✓	✓
Separate toilet	—	✓	✓	✓	✓	✓	✓
Additional guest toilet	—	—	—	—	—	✓	✓
<b>SERVICE</b>							
Butler service (1), 24-hour suite service (2)	2	2	2	2	1/2	1/2	1/2
<b>SERVICE PRIVILEGES</b>							
Welcome champagne	✓	✓	✓	✓	✓	✓	✓
Privileged table reservation in all restaurants	—	—	—	—	—	✓	✓
Free Internet access*: one hour per guest per day (1), no time limit (2)	1	1	1	1	1	2	2

\*You can find more detailed information on Internet use on board at [www.hl-cruises.com/internet](http://www.hl-cruises.com/internet)



## VERANDA SUITE

**35 m<sup>2</sup> (376 ft<sup>2</sup>), Categories 1 – 5**

- Living area: 28 m<sup>2</sup> (301 ft<sup>2</sup>); veranda: 7 m<sup>2</sup> (75 ft<sup>2</sup>).
- Walk-in wardrobe.
- Exclusive living area with a chaise longue.
- Bathtub and separate shower.
- Free mini bar.



## OCEAN SUITE

**35 m<sup>2</sup> (376 ft<sup>2</sup>), Categories 1 – 4**

- Living area: 28 m<sup>2</sup> (301 ft<sup>2</sup>); veranda: 7 m<sup>2</sup> (75 ft<sup>2</sup>).
- Natural light in the bathroom.
- Bathroom with two sinks.
- Whirlpool tub and separate shower.
- Separate toilet.
- Free mini bar.



## FAMILY APARTMENT

**2x 27 m<sup>2</sup> (2x 290 ft<sup>2</sup>), Category 12**

- Living area: 2x 20 m<sup>2</sup> (2x 215 ft<sup>2</sup>); veranda: 14 m<sup>2</sup> (150 ft<sup>2</sup>), divisible into 2x 7 m<sup>2</sup> (2x 75 ft<sup>2</sup>).
- Connecting doors between the rooms and the verandas.
- Separate toilets.
- Free mini bars.



The furniture of one of the living areas has been tailored especially for our younger passengers:

- Two twin beds, one of which is a Pullman (80×200 cm [2.6×6.5 ft]).
- Bathtub (140×80 cm [4.6×2.6 ft]).
- Age-appropriate range of toys and games including a games console.



## GRAND OCEAN SUITE

52 m<sup>2</sup> (560 ft<sup>2</sup>), Categories 6 – 7

- Living area: 42 m<sup>2</sup> (452 ft<sup>2</sup>); veranda: 10 m<sup>2</sup> (108 ft<sup>2</sup>).
- Bathroom with two sinks.
- Separate toilet.
- Natural light in the bathroom.
- Shower with steam sauna.
- Whirlpool tub.
- Free mini bar.



## PENTHOUSE SUITE

52 m<sup>2</sup> (560 ft<sup>2</sup>), Categories 8 – 9

- Living area: 42 m<sup>2</sup> (452 ft<sup>2</sup>); veranda: 10 m<sup>2</sup> (108 ft<sup>2</sup>).
- Walk-in wardrobe.
- Bathroom with two sinks.
- Whirlpool tub and separate shower.
- Separate toilet.
- Butler service.
- Free mini bar.

A Penthouse Suite with fully accessible layout and equipment can also be booked (Category 13). Here the toilet is in the bathroom.





## GRAND PENTHOUSE SUITE 88 m<sup>2</sup> (948 ft<sup>2</sup>), Category 10

- Living area: 78 m<sup>2</sup> (840 ft<sup>2</sup>); veranda: 10 m<sup>2</sup> (108 ft<sup>2</sup>).
- Separate living and sleeping areas.
- Separate dining table.
- Guest toilet.
- Bathroom with two sinks.
- Shower with steam sauna.
- Whirlpool and daybed in the bathroom.
- Butler service.
- Free mini bar.
- Exclusive service privileges (see page 07).



## OWNER SUITE 114 m<sup>2</sup> (1,227 ft<sup>2</sup>), Category 11

- Living area: 99 m<sup>2</sup> (1,066 ft<sup>2</sup>); veranda: 15 m<sup>2</sup> (161 ft<sup>2</sup>).
- Separate living and sleeping areas.
- Separate dining table.
- Guest toilet.
- Bathroom with two sinks.
- Shower with steam sauna.
- Whirlpool and daybed in the bathroom.
- Butler service.
- Free mini bar.
- Exclusive service privileges (see page 07).



# ALL FAMILY BENEFITS AT A GLANCE.

<b>CHILDCARE</b>	From 2 years of age* (in the small children's area, limited to 12 children)
<b>KIDS' &amp; TEENS' ROOMS</b>	<b>Knopf Club</b> for 2- to 3-year olds*, <b>Kids' Club</b> for 4- to 10-year olds and <b>Teens' Club</b> for 11- to 15-year olds
<b>FACILITIES</b>	<b>Knopf Club:</b> ball pit, sensory wall, Steiff Cuddle Lounge, cots, changing table <b>Kids' Club:</b> creative studio and art workshop, research laboratory, children's library, reading and play area, adventure and climbing wall, kids' cinema, stage and theatre corner, Wii and PlayStation <b>Teens' Club:</b> chill-out area, PC area with Internet access, table football, table tennis, DVD player, Wii and PlayStation
<b>SUPERVISION TIMES</b>	<b>Knopf Club*:</b> 9.00–17.00 hrs and sleeping supervision 18.30–22.00 hrs <b>Kids' Club:</b> 9.00–17.00 hrs and 18.30–22.00 hrs <b>Teens' Club:</b> 9.00–17.00 hrs and 18.30–21.00 hrs All clubs are also partly open outside the supervision times.
<b>BABY WELCOME PACKAGE (UP TO THE AGE OF 3)</b>	Yes. For further information see page 52 of the main catalogue.
<b>BABIES ON BOARD</b>	For safety reasons, babies and small children are only allowed to travel on board within Europe when over the age of 8 months. For travel in the rest of the world, children must be at least 2 years old. Special life jackets are available for babies and children. Please note that, for safety reasons, the minimum age for travelling in Zodiacs is 6 years.
<b>BABYSITTER SERVICE (SUBJECT TO AVAILABILITY)</b>	Via Reception, EUR 15 per hour until 22.00 hrs Via Reception, EUR 20 per hour after 22.00 hrs Sleeping supervision for 2- to 3-year olds in the <b>Knopf Club*</b> until 22.00 hrs
<b>LATE-RISER SERVICE</b>	The nanny/buddy will collect the children from the suite at 8.00 hrs and take them to breakfast with all the other children. The late-riser service* for 2- to 3-year olds is only available as part of the supervision package (subject to charges). The service is only available on days at sea and requires registration in advance.
<b>EXCURSIONS</b>	Special kids' and teens' excursions are available at a surcharge on family cruises.* The travel concierge will be happy to organise individual family excursions.*
<b>GROUP DINNER FOR CHILDREN</b>	Yes (18.30 hrs)
<b>GROUP DINNER FOR TEENS</b>	Yes (18.30 hrs)
<b>KIDS' MENUS</b>	Yes
<b>HIGH CHAIRS</b>	Yes
<b>CONSIDERATION FOR ALLERGIES/INTOLERANCES</b>	Yes
<b>DISCOUNTS FOR CHILDREN (BASED ON THE AGE OF THE CHILD ON THE DATE OF DEPARTURE)</b>	Children up to and including 11 years of age sharing the suite with one or two people paying the full price travel free of charge. Children from 12 up to and including 15 years of age sharing the suite with one or two people paying the full price pay EUR 90 (USD 110/GBP 80) per night. For children sharing with only one person paying the full cruise price, that person will pay the cruise price for single occupancy in the relevant category (subject to availability). Accommodation will be provided in an extra bed in the same suite.

\*This service is not included in the cruise price.

# OUR PRICING MODELS.

We have summarised the most important facts here to make things clearer for you. Many services are already included in the cruise price. You can find further details in this price insert on page 32.

## 1 CRUISE-ONLY ARRANGEMENTS

Generally, all voyages are offered with our cruise-only prices. You will need to organise your own travel arrangements to the cruise departure and from the cruise arrival point. Please ask your travel agency for assistance.

## 2 EARLY BOOKING DISCOUNT: IT PAYS TO MAKE ARRANGEMENTS AHEAD OF TIME

Those who make their minds up quickly can save 5% on the cruise price of selected cruises up to the dates listed in the price table.

## 3 COMBINATION DISCOUNT: A BONUS FOR GLOBETROTTERS

We will apply the combination discount if you choose to combine selected consecutive cruises. Please note that no combination discount is offered in Category 0.

# DISCOUNTS FOR CHILDREN: SMALL PRICES, GREAT DISCOVERIES.

Also your youngest are always welcome on board the EUROPA 2 – and you can even enjoy savings:

- Children up to and including 11 years of age travel for free, children aged from 12 to 15 pay EUR 90 (USD 110/GBP 80) per night (when staying in the same suite [with an extra bed] as one or two fully-paying adults). The age of the child on the date of departure is decisive.
- We offer diverse programmes for kids and teens on selected routes. These family cruises are marked in our price table on the following pages with our mascot Cap'n Knopf: 🧑‍🚢
- For safety reasons, babies and small children are only allowed to travel on board within Europe when over the age of 8 months; for travel in the rest of the world, children must be at least 2 years old. Special life jackets are available for babies and children.
- Please note that, for safety reasons, the minimum age for travelling in Zodiacs is 6 years.



# SAMPLE CALCULATION FOR A CRUISE.

1. YOUR CRUISE-ONLY PRICE WITH EARLY BOOKING DISCOUNT

You decide for a cruise from Colon to Miami (EUX2407) in a suite of Category 1, cruise only. You are booking before 15 October 2023, to benefit from the early booking discount.

Cruise-only price Colon – Miami

EUR 8,690.00 1

Subtract 5 % early booking discount

– EUR 434.50 2

YOUR EARLY BOOKING PRICE

EUR 8,255.50

(cruise only, double occupancy, Category 1, per person)

2. YOUR CRUISE PRICE FOR TWO CRUISES WITH COMBINATION DISCOUNT

You want to combine the cruise from Colon to Miami (EUX2407) with the subsequent cruise from Miami to Montreal (EUX2408) in a suite of Category 1, cruise only. You are booking before 15 October 2023, to benefit from the early booking discount.

Cruise-only price Colon – Miami

EUR 8,690.00 1

Subtract 5 % early booking discount

– EUR 434.50 2

Your early booking price (cruise only, per person)

EUR 8,255.50

Repeat the calculation for the following cruise and you will receive your early booking price (cruise only, per person) for the cruise Miami – Montreal (EUX2408)

EUR 10,250.50

Using the calculations above

EUR 8,255.50

add both early booking prices

+ EUR 10,250.50

(cruise only, per person)

EUR 18,506.00

Now subtract the combination discount

– EUR 2,000.00 3

from this price (cruise only, per person)

EUR 16,506.00

YOUR COMBINED CRUISE-ONLY PRICE INCL. EARLY BOOKING DISCOUNT

EUR 16,506.00


(cruise only, double occupancy, Category 1, per person)

Extract from the price table (see page 16):

CRUISE NO.	EUX2407	EUX2408
PAGE IN CATALOGUE	80	81
HARBOUR – HARBOUR	Colon – Miami	Miami – Montreal
TRAVEL DATES	29 Apr – 13 May 2024 14 days	13 May – 31 May 2024 18 days
Special travel information		
Price per person in euros (EUR)	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	8,690 1	10,790 1
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	9,460	11,810
For further suite categories see the price table on page 16.		
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	19,460	24,770
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	27,720	35,480
DISCOUNTS:		
5 % early booking discount (cruise only) until 2	15 Oct 2023	
Combination discount (Cat. 1–14)	–2,000	–2,000 3 –2,000

¹Please note that you can choose between a Veranda Suite and an Ocean Suite in categories 1–4. You can find more information on page 08.

# CRUISE PRICES IN EUROS (EUR)




CRUISE NO.	EUX2325	EUX2326	EUX2327	EUX2328	EUX2329	EUX2330
PAGE IN CATALOGUE	64	65	66	67	68	69
HARBOUR – HARBOUR	Hamburg – Hamburg	Hamburg – New York	New York – New York	New York – Miami	Miami – Miami	Miami – Barbados
TRAVEL DATES	27 Sep – 07 Oct 2023 10 days	07 Oct – 17 Oct 2023 10 days	17 Oct – 29 Oct 2023 12 days	29 Oct – 12 Nov 2023 14 days	12 Nov – 25 Nov 2023 13 days	25 Nov – 07 Dec 2023 12 days
Special travel information						
Price per person in euros (EUR)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	5,890	5,190	7,990	8,790	8,590	8,390
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	6,430	5,600	8,760	9,590	9,300	9,120
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	8,050	6,750	10,760	11,790	11,430	11,230
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	7,110	6,090	9,610	10,520	10,200	9,930
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	7,430	6,310	9,990	10,940	10,610	10,300
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	9,610	7,870	12,680	13,910	13,470	13,080
Veranda Suite, Cat. 5, 35 m² (376 ft²)	8,050	6,750	10,760	11,790	11,430	11,030
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	10,550	8,530	13,830	15,180	14,700	13,990
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	11,240	9,020	14,680	16,110	15,600	14,800
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	12,610	10,000	16,370	17,970	17,410	16,420
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	13,990	10,980	18,050	19,840	19,210	18,040
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	20,240	15,430	25,730	28,310	27,400	25,420
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	25,300	19,040	31,960	35,170	34,030	31,400
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	7,430	6,310	9,990	10,940	10,610	10,500
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	10,550	8,530	13,830	15,180	14,700	13,990
Extra bed for 3rd person, Cat. 14	3,990	3,860	5,770	6,280	6,100	6,440
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	5,590	4,990	7,690	8,390	8,190	7,990
DISCOUNTS:						
5% early booking discount (cruise only) until	15 Mar 2023			01 Apr 2023		
Combination discount (Cat. 1–14)		–1,000	–1,000	–1,500	–1,500	–1,500

¹Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

²You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).

³The combination discount is already included in the prices for the cruise combination. No additional offers, reductions or discounts are applicable.

Combined cruises –  
higher combination  
discount

EUX2331	EUX232631	EUX2400	EUX2401	EUX2402	EUX2403	CRUISE NO.
70	72 – 73	71	74	75	76	PAGE IN CATALOGUE
Barbados – Rio de Janeiro	Hamburg – Rio de Janeiro	Rio de Janeiro – Valparaiso	Valparaiso – Fiji	Fiji – Auckland	Auckland – Sydney	HARBOUR – HARBOUR
07 Dec – 21 Dec 2023 14 days	07 Oct – 21 Dec 2023 75 days	21 Dec 2023 – 11 Jan 2024 21 days	11 Jan – 02 Feb 2024 21 days	02 Feb – 16 Feb 2024 14 days	16 Feb – 07 Mar 2024 20 days	TRAVEL DATES
	cruise combination <sup>3</sup>					Special travel information
cruise only	cruise only	cruise only	cruise only	cruise only	cruise only	Price per person in euros (EUR)
8,790	37,740	16,990	13,590	10,290	13,690	Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)
9,530	41,900	18,660	14,660	11,140	14,850	Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)
11,610	53,570	23,520	17,770	13,780	18,330	Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2
10,330	46,680	20,650	15,880	12,160	16,320	Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)
10,690	48,840	21,550	16,440	12,630	16,990	Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)
13,410	64,420	28,030	20,550	16,110	21,680	Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4
11,410	53,170	23,360	17,550	13,560	18,330	Veranda Suite, Cat. 5, 35 m² (376 ft²)
14,290	70,520	30,580	22,000	17,280	23,690	Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)
15,090	75,300	32,570	23,230	18,310	25,170	Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)
16,670	84,840	36,540	25,670	20,360	28,110	Penthouse Suite, Cat. 8, 52 m² (560 ft²)
18,260	94,380	40,510	28,120	22,400	31,060	Penthouse Suite, Cat. 9, 52 m² (560 ft²)
25,470	137,760	58,570	39,250	31,710	44,460	Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)
31,310	172,910	73,200	48,270	39,260	55,320	Owner Suite, Cat. 11, 114 m² (1,227 ft²)
10,890	49,240	21,710	16,660	12,850	16,990	Family Apartment, Cat. 12, 2x 27 m² (290 ft²)
14,290	70,520	30,580	22,000	17,280	23,690	Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)
6,920	25,370	11,780	10,530	7,730	9,620	Extra bed for 3rd person, Cat. 14
8,490	–	16,190	12,990	9,790	12,990	Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)

CRUISE PRICES IN EUROS (EUR)

#### DISCOUNTS:

01 May 2023	–	01 Jul 2023	01 Aug 2023	5% early booking discount (cruise only) until
–1,500	–10,000 <sup>3</sup>	–2,500	–2,000	Combination discount (Cat. 1–14)
	–2,000			



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CRUISE PRICES IN EUROS (EUR)




CRUISE NO.	EUX2404	EUX2405	EUX2406	EUX2407	EUX2408	EUX2409
PAGE IN CATALOGUE	77	78	79	80	81	82
HARBOUR – HARBOUR	Sydney – Fiji	Fiji – San Francisco	San Francisco – Colon	Colon – Miami	Miami – Montreal	Montreal – Hamburg
TRAVEL DATES	07 Mar – 23 Mar 2024 16 days	23 Mar – 10 Apr 2024 19 days	10 Apr – 29 Apr 2024 19 days	29 Apr – 13 May 2024 14 days	13 May – 31 May 2024 18 days	31 May – 14 Jun 2024 14 days
Special travel information						
Price per person in euros (EUR)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	11,490	12,290	12,290	8,690	10,790	7,190
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	12,440	13,270	13,410	9,460	11,810	7,770
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	15,320	16,360	16,600	11,610	14,600	9,520
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	13,560	14,490	14,760	10,370	12,990	8,510
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	14,070	15,040	15,370	10,780	13,520	8,850
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	17,880	19,110	19,660	13,680	17,270	11,200
Veranda Suite, Cat. 5, 35 m² (376 ft²)	15,100	16,140	16,600	11,610	14,600	9,520
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	19,190	20,550	21,500	14,910	18,880	12,210
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	20,320	21,760	22,850	15,820	20,060	12,950
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	22,570	24,180	25,540	17,640	22,410	14,420
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	24,830	26,610	28,240	19,460	24,770	15,900
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	35,070	37,630	40,490	27,720	35,480	22,620
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	43,360	46,550	50,420	34,410	44,160	28,070
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	14,290	15,260	15,370	10,780	13,520	8,850
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	19,190	20,550	21,500	14,910	18,880	12,210
Extra bed for 3rd person, Cat. 14	8,660	9,200	8,630	6,240	7,630	5,150
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	10,990	11,690	11,690	8,290	10,290	6,790
DISCOUNTS:						
5% early booking discount (cruise only) until	01 Aug 2023	–		15 Oct 2023		
Combination discount (Cat. 1–14)	–2,000	–2,000	–2,000	–2,000	–2,000	

<sup>1</sup>Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

<sup>2</sup>You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).

<sup>3</sup>The combination discount is already included in the prices for the cruise combination. No additional offers, reductions or discounts are applicable.

Combined cruises –  
higher combination  
discount

EUX240409	EUX2410	EUX2411	EUX2412	EUX2413	EUX2414	CRUISE NO.
84 – 85	86	87	88	89	90	PAGE IN CATALOGUE
Sydney – Hamburg	Hamburg – Hamburg	Hamburg – Hamburg	Hamburg – Kiel	Kiel – Kiel	Kiel – Hamburg	HARBOUR – HARBOUR
07 Mar – 14 Jun 2024 100 days	14 Jun – 27 Jun 2024 13 days	27 Jun – 06 Jul 2024 9 days	06 Jul – 09 Jul 2024 3 days	09 Jul – 21 Jul 2024 12 days	21 Jul – 29 Jul 2024 8 days	TRAVEL DATES
cruise combination <sup>3</sup>						Special travel information
cruise only	cruise only	cruise only	cruise only	cruise only	cruise only	Price per person in euros (EUR)
49,740	7,990	5,590	1,990	7,390	4,990	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 1, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
55,130	8,780	6,110	2,290	8,120	5,480	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 2, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
70,980	11,060	7,670	2,850	10,210	6,860	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 1–2
61,650	9,750	6,770	2,540	9,010	6,060	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 3, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
64,600	10,190	7,070	2,640	9,410	6,330	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 4, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
85,770	13,260	9,180	3,380	12,220	8,190	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 3–4
70,540	11,060	7,670	2,850	10,210	6,860	Veranda Suite, Cat. 5, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
94,210	14,570	10,090	3,690	13,430	8,990	Grand Ocean Suite, Cat. 6, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
100,730	15,540	10,750	3,920	14,310	9,570	Grand Ocean Suite, Cat. 7, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
113,730	17,470	12,080	4,390	16,080	10,740	Penthouse Suite, Cat. 8, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
126,780	19,400	13,400	4,850	17,850	11,910	Penthouse Suite, Cat. 9, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
185,980	28,180	19,430	6,950	25,890	17,230	Grand Penthouse Suite, Cat. 10, 88 m <sup>2</sup> (948 ft <sup>2</sup> )
233,940	35,280	24,320	8,650	32,400	21,540	Owner Suite, Cat. 11, 114 m <sup>2</sup> (1,227 ft <sup>2</sup> )
65,040	10,190	7,070	2,640	9,410	6,330	Family Apartment, Cat. 12, 2x 27 m <sup>2</sup> (290 ft <sup>2</sup> )
94,210	14,570	10,090	3,690	13,430	8,990	Penthouse Suite, for disabled guests, Cat. 13, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
32,480	5,360	3,750	1,490	4,990	3,400	Extra bed for 3rd person, Cat. 14
–	7,590	5,290	1,890	6,990	4,690	Guaranteed Veranda/ Ocean Suite <sup>2</sup> , Cat. 0, 35 m <sup>2</sup> (376 ft <sup>2</sup> )

CRUISE PRICES IN EUROS (EUR)

15 Nov 2023	01 Dec 2023	–	DISCOUNTS:
–13,000 <sup>3</sup>	–900	–600	5% early booking discount (cruise only) until
–1,500	–900	–600	Combination discount (Cat. 1–14)





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CRUISE PRICES IN EUROS (EUR)

CRUISE NO.	EUX2415	EUX2416	EUX2417	EUX2418	EUX2419	EUX2420
PAGE IN CATALOGUE	91	92	93	94	95	96
HARBOUR – HARBOUR	Hamburg – Lisbon	Lisbon – Malaga	Malaga – Monte Carlo	Monte Carlo – Civitavecchia (Rome)	Civitavecchia (Rome) – Civitavecchia (Rome)	Civitavecchia (Rome) – Dubrovnik
TRAVEL DATES	29 Jul – 10 Aug 2024 12 days	10 Aug – 23 Aug 2024 13 days	23 Aug – 01 Sep 2024 9 days	01 Sep – 10 Sep 2024 9 days	10 Sep – 19 Sep 2024 9 days	19 Sep – 28 Sep 2024 9 days
Special travel information						
Price per person in euros (EUR)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	7,290	8,390	5,990	5,890	5,890	5,890
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	8,000	9,190	6,550	6,480	6,440	6,490
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	9,980	11,440	8,090	8,000	7,950	8,010
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	8,840	10,140	7,200	7,120	7,080	7,130
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	9,220	10,580	7,500	7,410	7,370	7,420
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	11,880	13,600	9,560	9,460	9,400	9,470
Veranda Suite, Cat. 5, 35 m² (376 ft²)	9,980	11,440	8,090	8,000	7,950	8,010
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	13,030	14,900	10,440	10,340	10,270	10,350
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	13,870	15,850	11,090	10,980	10,910	10,990
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	15,540	17,750	12,390	12,270	12,190	12,280
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	17,220	19,650	13,690	13,560	13,470	13,570
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	24,840	28,300	19,580	19,410	19,270	19,420
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	31,010	35,300	24,360	24,140	23,970	24,150
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	9,220	10,580	7,500	7,410	7,370	7,420
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	13,030	14,900	10,440	10,340	10,270	10,350
Extra bed for 3rd person, Cat. 14	5,030	5,820	4,250	4,200	4,180	4,210
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	6,890	7,990	5,790	5,590	5,590	5,590
DISCOUNTS:						
5% early booking discount (cruise only) until	–			15 Feb 2024		
Combination discount (Cat. 1–14)	– 900	– 900	– 900	– 900	– 900	

¹Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

²You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).



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CRUISE PRICES IN US DOLLARS (USD)




CRUISE NO.	EUX2325	EUX2326	EUX2327	EUX2328	EUX2329	EUX2330
PAGE IN CATALOGUE	64	65	66	67	68	69
HARBOUR – HARBOUR	Hamburg – Hamburg	Hamburg – New York	New York – New York	New York – Miami	Miami – Miami	Miami – Barbados
TRAVEL DATES	27 Sep – 07 Oct 2023 10 days	07 Oct – 17 Oct 2023 10 days	17 Oct – 29 Oct 2023 12 days	29 Oct – 12 Nov 2023 14 days	12 Nov – 25 Nov 2023 13 days	25 Nov – 07 Dec 2023 12 days
Special travel information						
Price per person in US dollars (USD)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	7,070	6,230	9,590	10,550	10,310	10,070
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	7,720	6,720	10,520	11,510	11,160	10,950
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	9,660	8,100	12,920	14,150	13,720	13,480
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	8,540	7,310	11,540	12,630	12,240	11,920
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	8,920	7,580	11,990	13,130	12,740	12,360
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	11,540	9,450	15,220	16,700	16,170	15,700
Veranda Suite, Cat. 5, 35 m² (376 ft²)	9,660	8,100	12,920	14,150	13,720	13,240
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	12,660	10,240	16,600	18,220	17,640	16,790
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	13,490	10,830	17,620	19,340	18,720	17,760
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	15,140	12,000	19,650	21,570	20,900	19,710
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	16,790	13,180	21,660	23,810	23,060	21,650
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	24,290	18,520	30,880	33,980	32,880	30,510
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	30,360	22,850	38,360	42,210	40,840	37,680
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	8,920	7,580	11,990	13,130	12,740	12,600
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	12,660	10,240	16,600	18,220	17,640	16,790
Extra bed for 3rd person, Cat. 14	4,790	4,640	6,930	7,540	7,320	7,730
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	6,710	5,990	9,230	10,070	9,830	9,590
DISCOUNTS:						
5% early booking discount (cruise only) until	15 Mar 2023			01 Apr 2023		
Combination discount (Cat. 1–14)		–1,200	–1,200	–1,800	–1,800	–1,800

¹Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

²You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).

³The combination discount is already included in the prices for the cruise combination. No additional offers, reductions or discounts are applicable.

Combined cruises –  
higher combination  
discount

EUX2331	EUX232631	EUX2400	EUX2401	EUX2402	EUX2403	CRUISE NO.
70	72 – 73	71	74	75	76	PAGE IN CATALOGUE
Barbados – Rio de Janeiro	Hamburg – Rio de Janeiro	Rio de Janeiro – Valparaiso	Valparaiso – Fiji	Fiji – Auckland	Auckland – Sydney	HARBOUR – HARBOUR
07 Dec – 21 Dec 2023 14 days	07 Oct – 21 Dec 2023 75 days	21 Dec 2023 – 11 Jan 2024 21 days	11 Jan – 02 Feb 2024 21 days	02 Feb – 16 Feb 2024 14 days	16 Feb – 07 Mar 2024 20 days	TRAVEL DATES
	cruise combination <sup>3</sup>					Special travel information
cruise only	cruise only	cruise only	cruise only	cruise only	cruise only	Price per person in US dollars (USD)
10,550	45,290	20,390	16,310	12,350	16,430	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 1, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
11,440	50,280	22,400	17,600	13,370	17,820	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 2, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
13,940	64,290	28,230	21,330	16,540	22,000	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 1–2
12,400	56,020	24,780	19,060	14,600	19,590	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 3, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
12,830	58,610	25,860	19,730	15,160	20,390	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 4, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
16,100	77,310	33,640	24,660	19,340	26,020	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 3–4
13,700	63,810	28,040	21,060	16,280	22,000	Veranda Suite, Cat. 5, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
17,150	84,630	36,700	26,400	20,740	28,430	Grand Ocean Suite, Cat. 6, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
18,110	90,360	39,090	27,880	21,980	30,210	Grand Ocean Suite, Cat. 7, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
20,010	101,810	43,850	30,810	24,440	33,740	Penthouse Suite, Cat. 8, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
21,920	113,260	48,620	33,750	26,880	37,280	Penthouse Suite, Cat. 9, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
30,570	165,320	70,290	47,100	38,060	53,360	Grand Penthouse Suite, Cat. 10, 88 m <sup>2</sup> (948 ft <sup>2</sup> )
37,580	207,500	87,840	57,930	47,120	66,390	Owner Suite, Cat. 11, 114 m <sup>2</sup> (1,227 ft <sup>2</sup> )
13,070	59,090	26,060	20,000	15,420	20,390	Family Apartment, Cat. 12, 2x 27 m <sup>2</sup> (290 ft <sup>2</sup> )
17,150	84,630	36,700	26,400	20,740	28,430	Penthouse Suite, for disabled guests, Cat. 13, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
8,310	30,450	14,140	12,640	9,280	11,550	Extra bed for 3rd person, Cat. 14
10,190	–	19,430	15,590	11,750	15,590	Guaranteed Veranda/ Ocean Suite <sup>2</sup> , Cat. 0, 35 m <sup>2</sup> (376 ft <sup>2</sup> )

CRUISE PRICES IN US DOLLARS (USD)

#### DISCOUNTS:

01 May 2023	–	01 Jul 2023	01 Aug 2023	5% early booking discount (cruise only) until
–1,800	–12,000 <sup>3</sup>	–3,000	–2,400	Combination discount (Cat. 1–14)
	–2,400			


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CRUISE PRICES IN US DOLLARS (USD)


CRUISE NO.	EUX2404	EUX2405	EUX2406	EUX2407	EUX2408	EUX2409
PAGE IN CATALOGUE	77	78	79	80	81	82
HARBOUR – HARBOUR	Sydney – Fiji	Fiji – San Francisco	San Francisco – Colon	Colon – Miami	Miami – Montreal	Montreal – Hamburg
TRAVEL DATES	07 Mar – 23 Mar 2024 16 days	23 Mar – 10 Apr 2024 19 days	10 Apr – 29 Apr 2024 19 days	29 Apr – 13 May 2024 14 days	13 May – 31 May 2024 18 days	31 May – 14 Jun 2024 14 days
Special travel information						
Price per person in US dollars (USD)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	13,790	14,750	14,750	10,430	12,950	8,630
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	14,930	15,930	16,100	11,360	14,180	9,330
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	18,390	19,640	19,920	13,940	17,520	11,430
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	16,280	17,390	17,720	12,450	15,590	10,220
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	16,890	18,050	18,450	12,940	16,230	10,620
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	21,460	22,940	23,600	16,420	20,730	13,440
Veranda Suite, Cat. 5, 35 m² (376 ft²)	18,120	19,370	19,920	13,940	17,520	11,430
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	23,030	24,660	25,800	17,900	22,660	14,660
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	24,390	26,120	27,420	18,990	24,080	15,540
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	27,090	29,020	30,650	21,170	26,900	17,310
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	29,800	31,940	33,890	23,360	29,730	19,080
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	42,090	45,160	48,590	33,270	42,580	27,150
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	52,040	55,860	60,510	41,300	53,000	33,690
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	17,150	18,320	18,450	12,940	16,230	10,620
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	23,030	24,660	25,800	17,900	22,660	14,660
Extra bed for 3rd person, Cat. 14	10,400	11,040	10,360	7,490	9,160	6,180
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	13,190	14,030	14,030	9,950	12,350	8,150
DISCOUNTS:						
5% early booking discount (cruise only) until	01 Aug 2023	–		15 Oct 2023		
Combination discount (Cat. 1–14)	–2,400	–2,400	–2,400	–2,400	–2,400	

¹Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

²You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).

³The combination discount is already included in the prices for the cruise combination. No additional offers, reductions or discounts are applicable.

Combined cruises –  
higher combination  
discount

EUX240409	EUX2410	EUX2411	EUX2412	EUX2413	EUX2414	CRUISE NO.
84 – 85	86	87	88	89	90	PAGE IN CATALOGUE
Sydney – Hamburg	Hamburg – Hamburg	Hamburg – Hamburg	Hamburg – Kiel	Kiel – Kiel	Kiel – Hamburg	HARBOUR – HARBOUR
07 Mar – 14 Jun 2024 100 days	14 Jun – 27 Jun 2024 13 days	27 Jun – 06 Jul 2024 9 days	06 Jul – 09 Jul 2024 3 days	09 Jul – 21 Jul 2024 12 days	21 Jul – 29 Jul 2024 8 days	TRAVEL DATES
cruise combination <sup>3</sup>						Special travel information
cruise only	cruise only	cruise only	cruise only	cruise only	cruise only	Price per person in US dollars (USD)
59,690	9,590	6,710	2,390	8,870	5,990	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 1, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
66,160	10,540	7,340	2,750	9,750	6,580	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 2, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
85,180	13,280	9,210	3,420	12,260	8,240	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 1–2
73,980	11,700	8,130	3,050	10,820	7,280	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 3, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
77,520	12,230	8,490	3,170	11,300	7,600	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 4, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
102,930	15,920	11,020	4,060	14,670	9,830	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 3–4
84,650	13,280	9,210	3,420	12,260	8,240	Veranda Suite, Cat. 5, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
113,060	17,490	12,110	4,430	16,120	10,790	Grand Ocean Suite, Cat. 6, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
120,880	18,650	12,900	4,710	17,180	11,490	Grand Ocean Suite, Cat. 7, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
136,480	20,970	14,500	5,270	19,300	12,890	Penthouse Suite, Cat. 8, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
152,140	23,280	16,080	5,820	21,420	14,300	Penthouse Suite, Cat. 9, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
223,180	33,820	23,320	8,340	31,070	20,680	Grand Penthouse Suite, Cat. 10, 88 m <sup>2</sup> (948 ft <sup>2</sup> )
280,730	42,340	29,190	10,380	38,880	25,850	Owner Suite, Cat. 11, 114 m <sup>2</sup> (1,227 ft <sup>2</sup> )
78,050	12,230	8,490	3,170	11,300	7,600	Family Apartment, Cat. 12, 2x 27 m <sup>2</sup> (290 ft <sup>2</sup> )
113,060	17,490	12,110	4,430	16,120	10,790	Penthouse Suite, for disabled guests, Cat. 13, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
38,980	6,440	4,500	1,790	5,990	4,080	Extra bed for 3rd person, Cat. 14
–	9,110	6,350	2,270	8,390	5,630	Guaranteed Veranda/ Ocean Suite <sup>2</sup> , Cat. 0, 35 m <sup>2</sup> (376 ft <sup>2</sup> )

CRUISE PRICES IN US DOLLARS (USD)

15 Nov 2023	01 Dec 2023	–	DISCOUNTS:
–15,600 <sup>3</sup>	–1,080	–720	5% early booking discount (cruise only) until
–1,800		–720	Combination discount (Cat. 1–14)
		–1,080	
		–1,080	



#### FAMILY CRUISE





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CRUISE PRICES IN US DOLLARS (USD)

CRUISE NO.	EUX2415	EUX2416	EUX2417	EUX2418	EUX2419	EUX2420
PAGE IN CATALOGUE	91	92	93	94	95	96
HARBOUR – HARBOUR	Hamburg – Lisbon	Lisbon – Malaga	Malaga – Monte Carlo	Monte Carlo – Civitavecchia (Rome)	Civitavecchia (Rome) – Civitavecchia (Rome)	Civitavecchia (Rome) – Dubrovnik
TRAVEL DATES	29 Jul – 10 Aug 2024 12 days	10 Aug – 23 Aug 2024 13 days	23 Aug – 01 Sep 2024 9 days	01 Sep – 10 Sep 2024 9 days	10 Sep – 19 Sep 2024 9 days	19 Sep – 28 Sep 2024 9 days
Special travel information						
Price per person in US dollars (USD)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	8,750	10,070	7,190	7,070	7,070	7,070
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	9,600	11,030	7,860	7,780	7,730	7,790
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	11,980	13,730	9,710	9,600	9,540	9,620
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	10,610	12,170	8,640	8,550	8,500	8,560
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	11,070	12,700	9,000	8,900	8,850	8,910
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	14,260	16,320	11,480	11,360	11,280	11,370
Veranda Suite, Cat. 5, 35 m² (376 ft²)	11,980	13,730	9,710	9,600	9,540	9,620
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	15,640	17,880	12,530	12,410	12,330	12,420
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	16,650	19,020	13,310	13,180	13,100	13,190
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	18,650	21,300	14,870	14,730	14,630	14,740
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	20,670	23,580	16,430	16,280	16,170	16,290
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	29,810	33,960	23,500	23,300	23,130	23,310
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	37,220	42,360	29,240	28,970	28,770	28,980
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	11,070	12,700	9,000	8,900	8,850	8,910
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	15,640	17,880	12,530	12,410	12,330	12,420
Extra bed for 3rd person, Cat. 14	6,040	6,990	5,100	5,040	5,020	5,060
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	8,270	9,590	6,950	6,710	6,710	6,710
DISCOUNTS:						
5% early booking discount (cruise only) until	–			15 Feb 2024		
Combination discount (Cat. 1–14)	–1,080	–1,080	–1,080	–1,080	–1,080	

¹Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

²You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).



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CRUISE PRICES IN POUNDS STERLING (GBP)




CRUISE NO.	EUX2325	EUX2326	EUX2327	EUX2328	EUX2329	EUX2330
PAGE IN CATALOGUE	64	65	66	67	68	69
HARBOUR – HARBOUR	Hamburg – Hamburg	Hamburg – New York	New York – New York	New York – Miami	Miami – Miami	Miami – Barbados
TRAVEL DATES	27 Sep – 07 Oct 2023 10 days	07 Oct – 17 Oct 2023 10 days	17 Oct – 29 Oct 2023 12 days	29 Oct – 12 Nov 2023 14 days	12 Nov – 25 Nov 2023 13 days	25 Nov – 07 Dec 2023 12 days
Special travel information						
Price per person in pounds sterling (GBP)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	5,190	4,570	7,040	7,740	7,560	7,390
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	5,660	4,930	7,710	8,440	8,190	8,030
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	7,090	5,940	9,470	10,380	10,060	9,890
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	6,260	5,360	8,460	9,260	8,980	8,740
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	6,540	5,560	8,800	9,630	9,340	9,070
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	8,460	6,930	11,160	12,250	11,860	11,520
Veranda Suite, Cat. 5, 35 m² (376 ft²)	7,090	5,940	9,470	10,380	10,060	9,710
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	9,290	7,510	12,180	13,360	12,940	12,320
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	9,900	7,940	12,920	14,180	13,730	13,030
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	11,100	8,800	14,410	15,820	15,330	14,450
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	12,320	9,670	15,890	17,460	16,910	15,880
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	17,820	13,580	22,650	24,920	24,120	22,370
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	22,270	16,760	28,130	30,950	29,950	27,640
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	6,540	5,560	8,800	9,630	9,340	9,240
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	9,290	7,510	12,180	13,360	12,940	12,320
Extra bed for 3rd person, Cat. 14	3,520	3,400	5,080	5,530	5,370	5,670
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	4,920	4,400	6,770	7,390	7,210	7,040
<b>DISCOUNTS:</b>						
5% early booking discount (cruise only) until	15 Mar 2023			01 Apr 2023		
Combination discount (Cat. 1–14)		– 800	– 800	– 1,320	– 1,320	– 1,320

<sup>1</sup>Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

<sup>2</sup>You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).

<sup>3</sup>The combination discount is already included in the prices for the cruise combination. No additional offers, reductions or discounts are applicable.

Combined cruises –  
higher combination  
discount

EUX2331	EUX232631	EUX2400	EUX2401	EUX2402	EUX2403	CRUISE NO.
70	72 – 73	71	74	75	76	PAGE IN CATALOGUE
Barbados – Rio de Janeiro	Hamburg – Rio de Janeiro	Rio de Janeiro – Valparaiso	Valparaiso – Fiji	Fiji – Auckland	Auckland – Sydney	HARBOUR – HARBOUR
07 Dec – 21 Dec 2023 14 days	07 Oct – 21 Dec 2023 75 days	21 Dec 2023 – 11 Jan 2024 21 days	11 Jan – 02 Feb 2024 21 days	02 Feb – 16 Feb 2024 14 days	16 Feb – 07 Mar 2024 20 days	TRAVEL DATES
	cruise combination <sup>3</sup>					Special travel information
cruise only	cruise only	cruise only	cruise only	cruise only	cruise only	Price per person in pounds sterling (GBP)
7,740	33,220	14,960	11,960	9,060	12,050	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 1, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
8,390	36,880	16,430	12,910	9,810	13,070	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 2, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
10,220	47,150	20,700	15,640	12,130	16,140	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 1–2
9,100	41,080	18,180	13,980	10,710	14,370	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 3, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
9,410	42,980	18,970	14,470	11,120	14,960	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 4, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
11,810	56,690	24,670	18,090	14,180	19,080	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 3–4
10,050	46,790	20,560	15,450	11,940	16,140	Veranda Suite, Cat. 5, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
12,580	62,060	26,920	19,360	15,210	20,850	Grand Ocean Suite, Cat. 6, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
13,280	66,270	28,670	20,450	16,120	22,150	Grand Ocean Suite, Cat. 7, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
14,670	74,660	32,160	22,590	17,920	24,740	Penthouse Suite, Cat. 8, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
16,070	83,060	35,650	24,750	19,720	27,340	Penthouse Suite, Cat. 9, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
22,420	121,230	51,550	34,540	27,910	39,130	Grand Penthouse Suite, Cat. 10, 88 m <sup>2</sup> (948 ft <sup>2</sup> )
27,560	152,170	64,420	42,480	34,550	48,690	Owner Suite, Cat. 11, 114 m <sup>2</sup> (1,227 ft <sup>2</sup> )
9,590	43,340	19,110	14,670	11,310	14,960	Family Apartment, Cat. 12, 2x 27 m <sup>2</sup> (290 ft <sup>2</sup> )
12,580	62,060	26,920	19,360	15,210	20,850	Penthouse Suite, for disabled guests, Cat. 13, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
6,090	22,330	10,370	9,270	6,810	8,470	Extra bed for 3rd person, Cat. 14
7,480	–	14,250	11,440	8,620	11,440	Guaranteed Veranda/ Ocean Suite <sup>2</sup> , Cat. 0, 35 m <sup>2</sup> (376 ft <sup>2</sup> )

#### DISCOUNTS:

01 May 2023	–	01 Jul 2023	01 Aug 2023	5% early booking discount (cruise only) until
–1,320	–8,800 <sup>3</sup>	–2,200	–1,760	Combination discount (Cat. 1–14)
–1,760				


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CRUISE PRICES IN POUNDS STERLING (GBP)





CRUISE NO.	EUX2404	EUX2405	EUX2406	EUX2407	EUX2408	EUX2409
PAGE IN CATALOGUE	77	78	79	80	81	82
HARBOUR – HARBOUR	Sydney – Fiji	Fiji – San Francisco	San Francisco – Colon	Colon – Miami	Miami – Montreal	Montreal – Hamburg
TRAVEL DATES	07 Mar – 23 Mar 2024 16 days	23 Mar – 10 Apr 2024 19 days	10 Apr – 29 Apr 2024 19 days	29 Apr – 13 May 2024 14 days	13 May – 31 May 2024 18 days	31 May – 14 Jun 2024 14 days
Special travel information						
Price per person in pounds sterling (GBP)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	10,120	10,820	10,820	7,650	9,500	6,330
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	10,950	11,680	11,810	8,330	10,400	6,840
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	13,490	14,400	14,610	10,220	12,850	8,380
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	11,940	12,760	12,990	9,130	11,440	7,490
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	12,390	13,240	13,530	9,490	11,900	7,790
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	15,740	16,820	17,310	12,040	15,200	9,860
Veranda Suite, Cat. 5, 35 m² (376 ft²)	13,290	14,210	14,610	10,220	12,850	8,380
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	16,890	18,090	18,920	13,130	16,620	10,750
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	17,890	19,150	20,110	13,930	17,660	11,400
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	19,870	21,280	22,480	15,530	19,730	12,690
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	21,860	23,420	24,860	17,130	21,800	14,000
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	30,870	33,120	35,640	24,400	31,230	19,910
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	38,160	40,970	44,370	30,290	38,870	24,710
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	12,580	13,430	13,530	9,490	11,900	7,790
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	16,890	18,090	18,920	13,130	16,620	10,750
Extra bed for 3rd person, Cat. 14	7,630	8,100	7,600	5,500	6,720	4,540
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	9,680	10,290	10,290	7,300	9,060	5,980
DISCOUNTS:						
5% early booking discount (cruise only) until	01 Aug 2023	–		15 Oct 2023		
Combination discount (Cat. 1–14)	–1,760	–1,760	–1,760	–1,760	–1,760	

<sup>1</sup>Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

<sup>2</sup>You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).

<sup>3</sup>The combination discount is already included in the prices for the cruise combination. No additional offers, reductions or discounts are applicable.

Combined cruises –  
higher combination  
discount

EUX240409	EUX2410	EUX2411	EUX2412	EUX2413	EUX2414	CRUISE NO.
84 – 85	86	87	88	89	90	PAGE IN CATALOGUE
Sydney – Hamburg	Hamburg – Hamburg	Hamburg – Hamburg	Hamburg – Kiel	Kiel – Kiel	Kiel – Hamburg	HARBOUR – HARBOUR
07 Mar – 14 Jun 2024 100 days	14 Jun – 27 Jun 2024 13 days	27 Jun – 06 Jul 2024 9 days	06 Jul – 09 Jul 2024 3 days	09 Jul – 21 Jul 2024 12 days	21 Jul – 29 Jul 2024 8 days	TRAVEL DATES
cruise combination <sup>3</sup>						Special travel information
cruise only	cruise only	cruise only	cruise only	cruise only	cruise only	Price per person in pounds sterling (GBP)
43,780	7,040	4,920	1,760	6,510	4,400	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 1, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
48,520	7,730	5,380	2,020	7,150	4,830	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 2, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
62,470	9,740	6,750	2,510	8,990	6,040	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 1–2
54,260	8,580	5,960	2,240	7,930	5,340	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 3, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
56,850	8,970	6,230	2,330	8,290	5,580	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> , Cat. 4, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
75,480	11,670	8,080	2,980	10,760	7,210	Veranda Suite <sup>1</sup> or Ocean Suite <sup>1</sup> for single occupancy, Cat. 3–4
62,080	9,740	6,750	2,510	8,990	6,040	Veranda Suite, Cat. 5, 35 m <sup>2</sup> (376 ft <sup>2</sup> )
82,910	12,830	8,880	3,250	11,820	7,920	Grand Ocean Suite, Cat. 6, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
88,650	13,680	9,460	3,450	12,600	8,430	Grand Ocean Suite, Cat. 7, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
100,090	15,380	10,640	3,870	14,160	9,460	Penthouse Suite, Cat. 8, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
111,570	17,080	11,800	4,270	15,710	10,490	Penthouse Suite, Cat. 9, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
163,670	24,800	17,100	6,120	22,790	15,170	Grand Penthouse Suite, Cat. 10, 88 m <sup>2</sup> (948 ft <sup>2</sup> )
205,870	31,050	21,410	7,620	28,520	18,960	Owner Suite, Cat. 11, 114 m <sup>2</sup> (1,227 ft <sup>2</sup> )
57,240	8,970	6,230	2,330	8,290	5,580	Family Apartment, Cat. 12, 2x 27 m <sup>2</sup> (290 ft <sup>2</sup> )
82,910	12,830	8,880	3,250	11,820	7,920	Penthouse Suite, for disabled guests, Cat. 13, 52 m <sup>2</sup> (560 ft <sup>2</sup> )
28,590	4,720	3,300	1,320	4,400	3,000	Extra bed for 3rd person, Cat. 14
–	6,680	4,660	1,670	6,160	4,130	Guaranteed Veranda/ Ocean Suite <sup>2</sup> , Cat. 0, 35 m <sup>2</sup> (376 ft <sup>2</sup> )

CRUISE PRICES IN POUNDS STERLING (GBP)

15 Nov 2023	01 Dec 2023	–	DISCOUNTS:
–11,440 <sup>3</sup>	–800	–530	5% early booking discount (cruise only) until
–1,320	–800	–530	Combination discount (Cat. 1–14)





#### FAMILY CRUISE

These cruises offer excursions specially designed for children and teens, family-friendly tours, specialist childcare and attractive savings such as discounts for children. For more information, see pages 48–53 of the main catalogue and pages 11–12 of this price insert.

#### GOLF & CRUISE VOYAGE

On Golf & Cruise voyages, you stop at the world's best and most beautiful greens and are overseen by PGA golf professionals. You can find more information in the main catalogue on page 41 and on pages 36–37 of this price insert.

CRUISE PRICES IN POUNDS STERLING (GBP)

CRUISE NO.	EUX2415	EUX2416	EUX2417	EUX2418	EUX2419	EUX2420
PAGE IN CATALOGUE	91	92	93	94	95	96
HARBOUR – HARBOUR	Hamburg – Lisbon	Lisbon – Malaga	Malaga – Monte Carlo	Monte Carlo – Civitavecchia (Rome)	Civitavecchia (Rome) – Civitavecchia (Rome)	Civitavecchia (Rome) – Dubrovnik
TRAVEL DATES	29 Jul – 10 Aug 2024 12 days	10 Aug – 23 Aug 2024 13 days	23 Aug – 01 Sep 2024 9 days	01 Sep – 10 Sep 2024 9 days	10 Sep – 19 Sep 2024 9 days	19 Sep – 28 Sep 2024 9 days
Special travel information						
Price per person in pounds sterling (GBP)	cruise only	cruise only	cruise only	cruise only	cruise only	cruise only
Veranda Suite¹ or Ocean Suite¹, Cat. 1, 35 m² (376 ft²)	6,420	7,390	5,280	5,190	5,190	5,190
Veranda Suite¹ or Ocean Suite¹, Cat. 2, 35 m² (376 ft²)	7,040	8,090	5,770	5,710	5,670	5,720
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 1–2	8,790	10,070	7,120	7,040	7,000	7,050
Veranda Suite¹ or Ocean Suite¹, Cat. 3, 35 m² (376 ft²)	7,780	8,930	6,340	6,270	6,240	6,280
Veranda Suite¹ or Ocean Suite¹, Cat. 4, 35 m² (376 ft²)	8,120	9,320	6,600	6,530	6,490	6,530
Veranda Suite¹ or Ocean Suite¹ for single occupancy, Cat. 3–4	10,460	11,970	8,420	8,330	8,280	8,340
Veranda Suite, Cat. 5, 35 m² (376 ft²)	8,790	10,070	7,120	7,040	7,000	7,050
Grand Ocean Suite, Cat. 6, 52 m² (560 ft²)	11,470	13,120	9,190	9,100	9,040	9,110
Grand Ocean Suite, Cat. 7, 52 m² (560 ft²)	12,210	13,950	9,760	9,670	9,610	9,680
Penthouse Suite, Cat. 8, 52 m² (560 ft²)	13,680	15,620	10,910	10,800	10,730	10,810
Penthouse Suite, Cat. 9, 52 m² (560 ft²)	15,160	17,300	12,050	11,940	11,860	11,950
Grand Penthouse Suite, Cat. 10, 88 m² (948 ft²)	21,860	24,910	17,240	17,090	16,960	17,090
Owner Suite, Cat. 11, 114 m² (1,227 ft²)	27,290	31,070	21,440	21,250	21,100	21,260
Family Apartment, Cat. 12, 2x 27 m² (290 ft²)	8,120	9,320	6,600	6,530	6,490	6,530
Penthouse Suite, for disabled guests, Cat. 13, 52 m² (560 ft²)	11,470	13,120	9,190	9,100	9,040	9,110
Extra bed for 3rd person, Cat. 14	4,430	5,130	3,740	3,700	3,680	3,710
Guaranteed Veranda/ Ocean Suite², Cat. 0, 35 m² (376 ft²)	6,070	7,040	5,100	4,920	4,920	4,920
DISCOUNTS:						
5% early booking discount (cruise only) until	–			15 Feb 2024		
Combination discount (Cat. 1–14)	– 800	– 800	– 800	– 800	– 800	

¹Please note that you can choose between a Veranda Suite and an Ocean Suite in Categories 1–4. You can find more information on page 08.

²You pay only the guaranteed price for double occupancy shown here per person. Accommodation will be provided in a Veranda Suite or Ocean Suite in Categories 1–4, subject to availability. If you book a combination of one cruise with another cruise in a Guaranteed Veranda or Ocean Suite, no combination discount will be offered and it will be necessary to change suites between the individual cruises. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).



#### FAMILY CRUISE

These cruises offer excursions specially designed for children and teens, family-friendly tours, specialist childcare and attractive savings such as discounts for children. For more information, see pages 48–53 of the main catalogue and pages 11–12 of this price insert.



#### GOLF & CRUISE VOYAGE

On Golf & Cruise voyages, you stop at the world's best and most beautiful greens and are overseen by PGA golf professionals. You can find more information in the main catalogue on page 41 and on pages 36–37 of this price insert.

## A MATTER OF COURSE FOR US: THAT LITTLE BIT MORE SERVICE.

### THE CRUISE PRICE (CRUISE ONLY) INCLUDES THE FOLLOWING, A. O.:

- Full board: breakfast, late risers breakfast, lunch and dinner, afternoon tea and coffee with pastries, midnight snack.
- 24-hour suite service.
- Champagne in your suite on the day you arrive.
- A mini bar in the suite with soft drinks and beer (refilled daily).
- A different entertainment programme every day with presentations, concerts, workshops and a high-quality evening programme, e.g. with live shows or readings.
- Free use of the on-board facilities and equipment, a.o. studio with region-specific presentations, library, sauna, fitness area, golf simulators, tablets, email and Internet (free of charge for one hour per guest per day; more information on Internet use at [www.hl-cruises.com/internet](http://www.hl-cruises.com/internet)), snorkelling equipment and bicycles (subject to official approval).
- TV with a wide range of entertainment and information options.
- Zodiac rides (depending on the route and weather conditions) and landings or rides in the ship's Zodiacs or tenders.
- Comprehensive EUROPA 2 cruise material with detailed country information, a document pouch, luggage tags and map material.
- German ship and cruise managers and a German- and English-speaking service crew with a travel concierge, guest relations manager, cruise sales, tour office, tour guides, etc.
- Harbour fees.
- Cancellation fee insurance and bankruptcy insurance.



## INFORMATION ON CRUISE PRICES.

### SHORE ACTIVITIES

The final shore activity programme is binding. The excursions are not included in the price; if you wish, you can pre-book via your travel agency or online at [www.hl-cruises.com/mybookings](http://www.hl-cruises.com/mybookings).

On selected excursions, you will use a personal audio system that will be provided from the EUROPA 2. You will receive a binding survey of the English shore activities approximately three months prior to departure.

### CRUISE INFORMATION/TRAVEL DOCUMENTS

Approximately three months prior to departure, you will receive more detailed information and the shore activity programme with prices. After we receive your final payment, you will receive your travel documents roughly four weeks prior to departure.

### VERANDA SUITE AND OCEAN SUITE FOR SINGLE OCCUPANCY

When you book a Veranda Suite or an Ocean Suite for single occupancy, accommodation will be in Categories 1–2 resp. in Categories 3–4. An allotment of these suites is available on each cruise. You will receive a confirmed suite number. The prices for Category 5 Veranda Suites, for Grand Ocean Suites, Penthouse Suites, Grand Penthouse Suites and Owner Suites for single occupancy are available on request.

### GUARANTEED SUITE

Accommodation will be provided in a suite in Categories 1–4, subject to availability. If you book a combination of several cruises in a Guaranteed Suite, no combination discount will be offered and it will be necessary to change suites after each individual cruise. Continuous occupancy of the same suite throughout the cruises is not possible. You will receive your exact suite number at the time of embarkation on board (limited allotment).

## PAYMENT

The cruise price must be paid by means of a direct transfer to Hapag-Lloyd Cruises. Payment of the cruise price to your travel agency will not settle your payment obligation. Upon the conclusion of contract – that is, when you receive the written booking confirmation – a deposit of 20% of the cruise price will be payable. The passenger will receive a refund security certificate before paying the deposit (see clause 16 of the Terms and Conditions of Travel). The rest of the cruise price will be due four weeks prior to departure. The total amount will be payable immediately for cruises booked within four weeks of the departure date. Hapag-Lloyd Cruises shall send the travel documents upon receiving the final payment (four weeks prior to departure at the earliest) and the full passport information for the cruise passengers (manifest data).

## CHANGES OF BOOKING

On request, a change of booking can be made up to 210 days prior to departure. Hapag-Lloyd Cruises will charge a processing fee of EUR 200 (USD 240/GBP 180) per person for a change of booking. A change of booking can only be made within 209 days of the departure date if the passenger cancels the booking in line with the provisions of clause 9 of the Terms and Conditions of Travel and subsequently makes a new booking.

## CANCELLATION FEE INSURANCE INCLUDED

Your cruise price includes cancellation fee insurance from ERGO (ERGO Reiseversicherung AG) arranged as part of a Hapag-Lloyd Cruises group insurance contract. By booking a cruise, you automatically enter into this contract. Together with the booking form, you will receive an insurance certificate (insurance policy) detailing the terms and conditions of insurance and other information. If you need to make an insurance claim, you are obliged to immediately cancel the cruise with Hapag-Lloyd Cruises and report the claim to ERGO. You can find more details in your insurance

certificate (insurance policy) or at [www.ergo-reiseversicherung.de/en](http://www.ergo-reiseversicherung.de/en) or write an email to [contact@ergo-reiseversicherung.de](mailto:contact@ergo-reiseversicherung.de)

**Please note that an excess applies of 20% of the refundable loss.**

## TELEPHONE CANCELLATION ADVICE SERVICE

If you fall ill before departure and are unsure as to whether the insurance policy covers the cancellation of your cruise, please call the cancellation advice team at ERGO. An independent travel doctor will advise you as to whether you should cancel or wait for the cruise to start, when, if all is well, you might be fit to travel after all.

Phone +49 89 4166-1839 (CET Mon–Fri, 7.00 – 21.00 hrs;  
Sat, 9.00–16.00 hrs), [contact@ergo-reiseversicherung.de](mailto:contact@ergo-reiseversicherung.de)

## FURTHER TRAVEL INSURANCE RECOMMENDATIONS

We strongly recommend that you take out ERGO's multi-cover protection or an equivalent insurance package through your travel agent. As a general rule, we recommend that you take out global travel insurance to cover luggage, personal liability, travel curtailment and health, including return transport, for the entire duration of your cruise.

## MINIMUM NUMBER OF PARTICIPANTS PER CRUISE

430 persons.

## PRICE DATES

All prices for services advertised in this catalogue as of April 2022. Subject to change (see clauses 8 and 24 of the Terms and Conditions of Travel).

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# INFORMATION ON ARRIVAL AND DEPARTURE.

## EMBARKATION/DISEMBARKATION

Embarkation can commence in all ports approximately two hours before departure – generally from 16.00 hrs. At all cruise departure points worldwide, the official embarkation time ends at 18.00 hrs, provided that the departure time stated in the itinerary is not earlier. If you are going to arrive at the port later than 18.00 hrs, please let us know in advance, provided that you have booked your journey individually and not with Hapag-Lloyd Cruises. For security reasons, a photograph is taken of every guest upon embarkation. Disembarkation generally takes place between 8.00 and 10.00 hrs. Due to regulatory requirements, all departing guests need to have left the ship by the end of the disembarkation period. You will receive the final embarkation and disembarkation times with your travel documents.

## INDIVIDUAL ARRIVAL AND DEPARTURE

When making your own travel arrangements to the cruise departure and from the cruise arrival point, please take into account the arrival and/or departure times of the ship and allow sufficient time for transfers to and from the port.

We recommend that you arrive at the pier at least two hours before the ship is due to depart. Departure from the pier can be scheduled for 90 minutes after the arrival of the ship and indication of official approval at the earliest. Please be aware that regulations vary from port to port, and there may sometimes be unexpected delays. Hapag-Lloyd Cruises accepts no liability in this respect.

## BUS TRANSFER HAMBURG AND KIEL

For the cruises which start or end in Hamburg or Kiel, a bus transfer from/to Hamburg airport and from/to Hamburg main station is included in the cruise price. You will receive further information approximately three months prior to the start of your cruise.

# VACCINATION, IMMIGRATION AND VISA REQUIREMENTS.

The information on the applicable vaccination, immigration and visa requirements was correct on the date of printing (subject to change). These notices and requirements only apply to citizens of Germany, Austria and Switzerland. Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency. As some of the necessary visas have a limited period of validity and as visa requirements can change, please wait until you receive the cruise information approx. three months prior to departure before applying for a visa.

## GENERAL INFORMATION ON VACCINATION REQUIREMENTS

- Until further notice, all passengers aged 12 and over must be fully vaccinated against Covid-19 at the start of the cruise and document this upon embarkation (printed vaccination certificate and digital vaccination certificate). Failure to satisfy this requirement will lead to termination of the cruise contract, and embarkation will not be possible. Please refer to your booking form for more information. Our prevention and hygiene concept, which includes mandatory Covid-19 vaccinations, can be found at [www.hl-cruises.com/travel-safely](http://www.hl-cruises.com/travel-safely).
- The passenger should research infection prevention, vaccine protection and other prophylactic measures in advance; if necessary, the passenger should seek medical advice on the risks of thrombosis and other health problems, as well as vaccine intolerance. For general information, please refer to the public health authorities, doctors experienced in travel medicine, tropical disease specialists, information services specialising in travel medicine or the Federal Centre for Health Education.
- In all cases, passengers should have their immunisation protection against tetanus, diphtheria and polio tested and, if necessary, boosted. Please consult your doctor prior to departure for further recommended vaccines (e.g. hepatitis A, malaria and tick-borne encephalitis).
- A yellow fever vaccination must be performed at least ten days before entering the country in which a yellow fever vaccination is mandatory and has to be recorded on the vaccines record card. Otherwise entry will be refused. In this context, please take note of the information provided on the right to find out for which cruises/countries a yellow fever vaccination is mandatory. Despite the most recent statement from the World Health Organization (WHO) that a single vaccination is sufficient for lifelong protection from yellow fever, this is contrary to the requirements of the respective countries, which still require a booster every ten years. National legislation is binding in these instances and legally supersedes the recommendations of the WHO. If you do not have an effective yellow fever vaccination and evidence of the latter, embarkation on the ship will

not be possible. We refer to clause 4 of our Terms and Conditions of Travel. Under certain circumstances, a written confirmation of vaccine intolerance may be sufficient. However, we cannot guarantee that the latter will be accepted by the respective local authorities in every individual case. If you have spent time in an area with a yellow fever epidemic before your cruise, we urgently advise you to carry proof of your yellow fever vaccination on your person and to show it if required by the authorities on board.

- There are enhanced vaccination requirements in the South Seas region and compliance with them is a prerequisite for entry. Vaccination against measles in particular is increasingly vital. Please check the current vaccination requirements and your vaccination record before you travel. There should be at least four weeks between the first and second measles vaccinations. The second vaccination must be administered at least 15 days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. This does not apply to children under six months of age, pregnant women or individuals for whom the measles vaccination is contraindicated and can demonstrate this with a medical certificate.

## GENERAL INFORMATION ON IMMIGRATION AND VISA REQUIREMENTS

- In general, unless indicated otherwise, passengers require a valid passport or children's passport which must have an expiry date more than six months after the end of the cruise.
- Your passport must contain two free opposing pages per country in order for you to enter and leave certain countries (especially outside of Western Europe). Therefore, please check in advance whether your passport meets the requirements for the cruise you have booked.
- Special entry requirements apply for minors in many countries, especially if they are not travelling with their parents (and instead with their grandparents, for example) or are travelling with only one parent. A written declaration of consent from the parents and/or an international birth certificate may be required, for example. These documents must be written and certified at least in English, but often also in the language of the respective country of travel. Please inform yourself in advance at the relevant embassies.
- **Any immigration or visa fees accrued are not covered by the cruise price.**
- Please enquire with your travel agency as to the current entry requirements in place at your cruise destinations. Your travel agency will be happy to assist you in procuring any necessary visas.

CRUISE NUMBER	MANDATORY VACCINATIONS (ADDITIONALLY TO COVID-19)	IMMIGRATION AND VISA REQUIREMENTS FOR CITIZENS OF GERMANY, AUSTRIA AND SWITZERLAND
EUX2325	none	Notice 1
EUX2326	none	Notice 2 (USA)
EUX2327	none	Notice 2 (USA)
EUX2328	none	Notice 2 (USA)
EUX2329	none	Notice 2 (USA)
EUX2330	none	Notice 2 (USA)
EUX2331	none	Notice 2 (USA)
EUX2400	none	none
EUX2401	none	Notice 3 (Australia)
EUX2402	none	Notice 3 (Australia, Newzealand)
EUX2403	none	Notice 3 (Newzealand, Australia)
EUX2404	none	Notice 3 (Australia)
EUX2405	none	Notice 3 (Australia), Notice 2 (USA)
EUX2406	none	Notice 2 (USA)

#### NOTICE 1

You will only need a valid ID card for entry.

#### NOTICE 2

Everyone travelling to the USA who does not require a visa under the Visa Waiver Program must register online with the US Department of Homeland Security at least 72 hours before their arrival and apply for electronic travel authorisation. A processing fee is charged for the application. You can find more information online at [esta.cbp.dhs.gov/esta](https://esta.cbp.dhs.gov/esta) or contact your travel agency. In addition to your electronic travel authorisation, you will require a passport with a chip containing biometric data for visa-free entry into the USA. Passengers with non-machine-readable passports, such as temporary replacement passports, do not qualify for visa-free entry into the USA. All such travellers require a visa. These regulations also affect children (from birth). Every child requires their own European passport. A child cannot enter the country with a children's passport or ID card or using a parent's passport. Upon

CRUISE NUMBER	MANDATORY VACCINATIONS (ADDITIONALLY TO COVID-19)	IMMIGRATION AND VISA REQUIREMENTS FOR CITIZENS OF GERMANY, AUSTRIA AND SWITZERLAND
EUX2407	Yellow Fever (Belize)	Notice 2 (USA)
EUX2408	none	Notice 2 (USA)
EUX2409	none	Notice 3 (Canada)
EUX2410	none	none
EUX2411	none	Notice 1
EUX2412	none	Notice 1
EUX2413	none	Notice 4 (Russia)
EUX2414	none	Notice 1
EUX2415	none	none
EUX2416	none	Notice 1
EUX2417	none	Notice 1
EUX2418	none	Notice 1
EUX2419	none	Notice 1
EUX2420	none	Notice 1

entering the country, photographs and fingerprints will be taken from each guest. Passengers who have visited Iraq, Iran, North Korea, Sudan, Syria, Libya, Yemen and Somalia after 01 March 2011 do not qualify for visa-free entry and need a regular visa to enter the USA.

#### NOTICE 3

You will require an entry permit, which must be applied for before travelling and is issued in the form of an electronic visa (ETA). You will be required to pay for this permit. You can find more information online, or contact your travel agency.

#### NOTICE 4

Passengers do not require a visa to go ashore if doing so as part of a shore activity booked with Hapag-Lloyd Cruises or if individual arrangements have been made. As soon as you leave the group or do anything individually (without arranging this with Hapag-Lloyd Cruises), you will need an e-visa (subject to a charge).



GOLF & CRUISE

# GLOBAL PLAYER.



Whether you're a beginner, an advanced player or a professional, you can enjoy the unique pleasure of cruising to the world's best golf courses on the EUROPA 2. With the Golf & Cruise programme, you also benefit from the inside knowledge of experienced PGA golf professionals who provide individual assistance.






For further details on the current golf courses and the Golf & Cruise package, visit [www.hl-cruises.com/golf-cruises](http://www.hl-cruises.com/golf-cruises)

#### YOUR INCLUDED SERVICES WHEN BOOKING THE GOLF PACKAGE.\*

- Welcome cocktail.
- First-class support from experienced PGA golf professionals on board and on the golf course.
- Baggage service, shoe shining and golf club cleaning.
- Individual training at the golf simulator and video coaching.
- Warm-up on the driving range, including golf balls (if time permits).
- Green fees and trolleys (e-carts subject to availability).
- Transfers to and from the golf course with an English-speaking tour guide.
- One special award for each cruise.
- Halfway snack.
- Exclusive dinner with the PGA golf professionals.
- EUROPA 2 golf gift set.

\* This service is not included in the cruise price.



# THE EUROPA 2 FROM A TO Z AND OUR TERMS AND CONDITIONS OF TRAVEL.

Find out all about your cruise on the cruise ship named as the best in the world by the Berlitz Cruise Guide 2020 and read the Terms and Conditions of Travel.





## THE EUROPA 2 FROM A TO Z.

### AIR CONDITIONING

The suites and the social rooms are air-conditioned with 100% fresh air. You can set the temperature in your suite individually. The air conditioning cannot be switched off.

### BEDS

All suites are fitted with two permanently adjoined beds. In addition, the sofa can be used as a bed for a third person. The lying surface of the sofa ranges from approximately 70 x 240 cm (2.3 x 7.9 ft) (in Owner Suites) to 70 x 205 cm (2.3 x 6.7 ft) (in Grand Ocean Suites), 70 x 190 cm (2.3 x 6.2 ft) (usable up to a maximum age of 15 years; in Penthouse and Grand Penthouse Suites) and 70 x 175 cm (2.3 x 5.7 ft) (usable up to a maximum age of 12 years, in Veranda Suites) to 70 x 160 cm (2.3 x 5.2 ft) (usable up to a maximum age of 10 years; in suites with fully accessible layout and equipment) and approximately 70 x 140 cm (2.3 x 4.6 ft) (usable up to a maximum age of 6 years; in Ocean Suites). Family Apartments are not furnished with a sofa.

### BOUTIQUE AND JEWELLER

The boutique sells an extensive range of exclusive ladies' and men's fashions, personal hygiene products, gifts and souvenirs. Please note that customs regulations of many countries prohibit the opening of the boutique when the ship is docked in ports. The jewellers' shop WEMPE offers a range of precious watches, selected jewellery and flawless diamonds.

### BRIDGE

Due to its exceptional importance as the control centre for nautical and technical processes, the bridge is a highly sensitive area. For this reason and in accordance with international regulations, it is not open to the public. However, we would like to give you the opportunity to visit the bridge unless prevented by nautical interests or the local regulations of the coastal regions we are passing.

### BUTLER

A butler service is available to guests of the Owner Suites, Grand Penthouse Suites and Penthouse Suites. Amongst other things, your butler will attend to unpacking and packing your luggage, will serve meals and drinks in your suite, will take on the ironing of your clothes and many other services.

### CHILDCARE (AGES 2 YEARS AND UP)

For children from the age of 2, there are qualified childcare specialists who organise both special children's events on board as well as children's and teens' excursions. The supervision times for children from 4 years and up are usually from 09.00 to 17.00 hrs and from 18.30 to 22.00 hrs. The supervision times for adolescents from 11 years and up are usually from 9.00 to 17.00 hrs and from 18.30

to 21.00 hrs. During these times, games, sports and creative programmes will be offered. The Kids' Club and Teens' Club provide rooms for supervised playing and are partly accessible outside of the supervision times. Their equipment is appropriate for the age group concerned. The childcare service in the Knopf Club for children between the ages of 2 and 3 is available for a fee of EUR 65 per day and is offered during the following supervision times: from 09.00 to 17.00 hrs and, as part of our sleeping supervision service, from 18.30 to 22.00 hrs. Registration for the Knopf Club is required before commencement of the cruise.

On days at sea, we offer a childcare late-risers service for parents who wish to enjoy a lie-in. In this case, children from 2 years and up are collected from the suite and are taken for a group breakfast in one of the restaurants. In addition, on family cruises we also offer special shore activities for children and teens (subject to a charge). We will also be happy to provide an evening babysitter via our chief nanny (subject to availability and for a fee). Please note that the pool is not supervised on board. Guests use the pool at their own risk.

### DRESS CODE

There is no set dress code on board the EUROPA 2 during the day. In the evening, however, gentlemen wear smart casual clothing in the restaurants on Deck 4 as well as in the Sushi Restaurant Sakura. This means a jacket or a summer suit; short trousers and T-shirts are not permitted. A tie is not required. It is not necessary to wear a jacket in the evening in the Yacht Club Restaurant.

### DRONES

The private use of drones is not permitted on board our luxury cruise ships. This applies during the cruise and during lay times in port, as well as at landing points in remote regions. In polar regions, Hapag-Lloyd Cruises places great value on respecting international agreements to protect sensitive natural environments and the animal kingdom in particular. In other regions of the world, approval for the use of drones ashore must be explicitly granted by the relevant authorities. These applications must be made by the passengers individually and without any intervention by Hapag-Lloyd Cruises. As well as a drone licence, which users must acquire in their country of origin, the relevant approval must be available for presentation at all times. Please take these instructions seriously, since passengers who are in breach of these regulations and licensing requirements will be liable to prosecution.

### EMAIL\*

Your personal email account is available to you during your cruise on the EUROPA 2 via the guest portal. You can receive, send and forward emails. This service is available to you free of charge. To open or send attachments, you will need to use webmail (for information about the costs, see the "Internet" section).



## **EMBARKATION, DISEMBARKATION AND INDIVIDUAL TRAVEL ARRANGEMENTS TO AND FROM THE SHIP**

Please see page 33 of this price insert for more information regarding these matters.

## **FAMILY APARTMENT WITH CONNECTING DOOR**

On Deck 8, there are seven Family Apartments – each consists of two units joined by a connecting door.

## **FOOD ALLERGIES/DIETARY REQUIREMENTS**

We are happy to cater to food allergies where possible and subject to availability. Please let us know your wishes when making your booking. Low-calorie meals are available every day for those who like to eat healthily.

## **GENERAL/CHANGES**

For all cruises referred to, the Terms and Conditions of Travel of Hapag-Lloyd Cruises, a TUI Cruises GmbH company, apply. All information was correct at the time of printing, replaces all previous publications and may be subject to alterations. The booking confirmation is definitive. Please also note: You can view the EU regulations concerning the rights of passengers travelling by sea on our website at [www.hl-cruises.com/service/cruise-information](http://www.hl-cruises.com/service/cruise-information)

## **GRATUITIES**

Gratuities are not mandatory on board. Acknowledgement of particularly good service is at the discretion of each guest.

## **GUEST PORTAL**

The guest portal on your TV or tablet lets you select from a range of films and music in many different styles and provides you with detailed information about your cruise at all times. In addition, you can access your on-board account or view the day's menus, send and receive emails, and much more.

## **GUESTS WITH LIMITED MOBILITY**

Some cruises on the EUROPA 2 may be unsuitable for guests with limited mobility. Please note that a large number of our planned Zodiac landings and shore activities require a high level of physical fitness; depending on the conditions, we can only guarantee participation for guests with no mobility restrictions. The EUROPA 2 offers two suites (suites 811 and 813) with fully accessible layout and equipment. We nevertheless highly recommend that you travel together with a responsible companion because, due to special procedures on board a ship, continuous assistance is not possible. Certain groups of people can only be accommodated if they are accompanied. Please bring your own standard-size wheelchair or any other medical equipment with you if you are dependent upon it. Unfortunately, electric wheelchairs

and guide dogs cannot be brought on board. Please note that participating in shore activities and going out in the Zodiacs (subject to weather conditions) may not be possible for guests with physical limitations. We reserve the right to restrict participation in group activities to guests who can manage the entire activity without problems and without external assistance. Unfortunately, guests who are dependent on a wheelchair cannot travel in the Zodiacs. Whether or not guests can go ashore by tender boat (when the ship is at anchor) is also dependent on the weather and cannot always be guaranteed. To ensure that you experience a relaxing cruise where everything goes smoothly, before booking please provide us with details of your physical impairment and enquire as to whether we can meet your individual needs.

## **INTERNET\***

Via the guest portal, you have a direct Internet access. In addition, the whole ship is equipped with Wi-Fi hotspots via which you can access the Internet using a laptop, your private mobile phone or the tablet available in your suite. Internet use is free of charge for one hour per guest per day.\*\*

## **LAUNDRY/DRY-CLEANING**

The EUROPA 2 has a laundry, dry-cleaning and ironing service (at a surcharge). In the Owner Suites, Grand Penthouse Suites and Penthouse Suites, an ironing service is included in the cruise price.

## **LIBRARY/PC WORKSTATIONS**

Everything that the avid reader is looking for is here in our on-board library in the Belvedere and can be borrowed at any time free of charge. In addition, PC workstations with printers are at your disposal. Furthermore, every suite is fitted with a tablet. Laptops can be hired for use in your suite (subject to availability).

## **MEANS OF PAYMENT**

We have chosen a cashless payment system on board EUROPA 2. We accept German EC/maestro cards and the following credit cards: Mastercard, American Express and Visa.

\* Due to a potentially unstable satellite connection which depends on the weather and ship's position, especially in northern and southern cruising areas, this service cannot be guaranteed at all times.

\*\* You can find more detailed information on Internet use on board at [www.hl-cruises.com/internet](http://www.hl-cruises.com/internet)



## THE EUROPA 2 FROM A TO Z.

### MEDICAL SERVICES

The EUROPA 2 has a modern, well-equipped ship's hospital under the supervision of an experienced ship's doctor. Guests who are being treated for any medical condition should contact the ship's doctor directly after embarkation. It is important to bring any medications required on board with you (in a quantity that is sufficient for the entire duration of the cruise). In the case of an accident caused by Hapag-Lloyd Cruises or its staff members either on board or during a shore activity organised by Hapag-Lloyd Cruises, treatment is provided free of charge. Treatment for seasickness is subject to a charge if you make use of our medical services. We offer thrombosis prevention medication on board if required (subject to a charge). A fee is charged for all other medical treatment on the basis of the current fee scale for the German medical profession (GOÄ). The costs for any treatment or medication will be charged to your on-board account. At the end of the cruise, you will receive a separate invoice to submit to your health insurance provider. Upon request, a dialysis doctor will be available to you on selected cruises.

### MINI BAR

Soft drinks and beer in the mini bars of the suites are included in the cruise price. In the Owner Suites, Grand Penthouse Suites, Penthouse Suites and Grand Ocean Suites, there is also a selection of fine spirits included.

### OCEAN SPA

Use of the sauna and steam bath is free of charge. Our OCEAN SPA wellness area offers guests a comprehensive feel-good programme (subject to a charge) – from a wide range of soothing applications and cosmetic treatments using premium-quality products to an on-board hairdresser. Reservations can only be made on board. For an extra charge you can book a Personal SPA either by the hour or by the day. It includes a sauna, your own whirlpool, massage beds and comfortable furnishings for total relaxation.

### ON-BOARD LANGUAGES

The on-board languages are German and English.

### ON-BOARD NEWSPAPER\*

Every morning you will receive an excerpt from the newspaper of your choice (for further information, please see Reception). In addition, upon request we can offer a wide selection of full issues of international newspapers in digital print for purchase. A wider selection of newspapers and magazines (some of which are subject to a fee) is available in the EUROPA 2 guest portal, which you can access via your own private mobile device or the tablet in your suite.

### PHOTOGRAPHER/FILM TEAM

A photographer is on board on every cruise to take pictures on board during the cruise and on shore. Upon request, they will also print your own photos on photographic paper or burn your digital photos on to a DVD (for a fee). In addition there is usually a video producer on board who will record your cruise for you on film. Photos and the film can be purchased.

### POST

In most of the ports, it is possible for our Reception to arrange to post your postcards and letters. Your suite account will be debited with the appropriate postage charges.

### PROPULSION

The low-vibration propulsion system of the EUROPA 2 reaches a total output of 15,500 kW.

### SAFE

Every suite has a private safe for keeping your valuables secure. Further valuables can be deposited in the safe at Reception.

### SHIP ID CARD

At the start of your cruise, you will be provided with a ship ID card, which you are requested to carry with you every time you go ashore. It acts as a substitute for your passport or personal ID card when you board or leave the ship (for example shore activities) and is checked by our security system. The system electronically registers whether you are on board or ashore.

### SMOKING

All restaurants on board are non-smoking restaurants. The theatre, the Belvedere, the foyer, Club 2 and the entire OCEAN SPA area are also smoke-free areas. Smoking is permitted on the outer terrace of the Sansibar, while the indoor area of the Sansibar is a smoke-free zone. Cigars, cigarillos and pipes may only be smoked in the Collins (also during the day) and in the outside area of the Sansibar. Please note that smoking is not permitted in the suites. Smoking is permitted on the veranda. On the Pool Deck under the magrodome, smoking is not permitted. All other external decks are smoking zones. Smokers are obliged to exclusively use the ashtrays provided.

### STABILISERS

The ship is fitted with state-of-the-art Blohm+Voss stabilisers that are extended from the sides during a heavy swell, and can reduce the rolling movements of the ship in rough seas.



## SUITES

Every suite has a visually divided living area (not in Family Apartments and in the fully accessible suites). In the Owner Suites and Grand Penthouse Suites, living and sleeping areas are spatially separated. All suites have a colour TV, tablet, telephone, mini bar, hairdryer, safe and a Nespresso coffee machine. In the suites above the Club 2 (501–513, odd numbers) and below the Sansibar (762–769), there could be disturbances from the entertainment programme. Please also take note of the information in the section entitled “Beds”. You will find more information about the suite overview on pages 07 to 10 of this price insert.

## SUITE SERVICE

Our suite service is available 24 hours a day with selected cold and warm dishes as well as drinks from the bar menu.

## SUITES WITH CONNECTING DOORS

On Deck 6, Deck 7 and Deck 8, there are a total of 19 Veranda Suites that can be combined with their neighbouring suite by means of a connecting door, should separate bedrooms be preferred. Please also refer to the section entitled “Family Apartment with connecting door”.

## TABLE RESERVATIONS

Breakfast and lunch on board the EUROPA 2 are taken in an open seating arrangement. You have free choice of seats. This also applies to dinner in the Restaurant Weltmeere and in the Yacht Club Restaurant. Table reservations for dinner in the speciality restaurants (Serenissima, Tarragon including Grande Reserve, Elements, Sushi Restaurant Sakura) are accepted by the maitre at the beginning of your cruise. Reservations cannot be made prior to departure. Unfortunately, we cannot accept any table reservations on cruises lasting less than seven days. Different rules apply for guests staying in the Owner Suites and Grand Penthouse Suites.

## TELECOMMUNICATIONS\*/

### MOBILE TELEPHONE SERVICE\*

Your ship is fitted with a satellite communication system. Provided there is a connection to the communication satellite locally, this will enable a direct telephone connection worldwide. A direct telephone connection on board is also possible. Please note that even the dialling of a telephone number of the EUROPA 2 is chargeable to the caller. You can ask your telephone provider for the exact fees for a satellite telephone call on board; Hapag-Lloyd Cruises has no influence on this. The mobile network of the company WMS, a provider of mobile services on board cruise ships and planes, enables you to also use your personal mobile phone while at sea in areas in which your mobile phone provider normally cannot guarantee network coverage (service at an extra charge; prices vary according to the provider).

## TENDER AND ZODIAC SERVICE

In all harbours in which the EUROPA 2 lies at anchor, tendering is used where possible with the ship's own launches (tenders) or motorised inflatable rubber boats (Zodiacs). Please note that, for safety reasons, the minimum age for travelling in Zodiacs is 6 years.

## TIMES

All times stated in the main catalogue are local times. Arrival and departure times may change depending on the weather or for unforeseeable reasons.

## TRAVEL CONCIERGE

The travel concierge is happy to advise you on individual shore and flight arrangements, organise your personal programme requests and make all the necessary bookings for this (subject to a charge).

## TV/RADIO CHANNELS\*

You will receive the channels available in the region in which the EUROPA 2 is currently located via satellite.

## UMBRELLAS/SUNSHADES

Umbrellas and sunshades are available for loan upon request.

## VOLTAGE

All electrical devices in your suite run on 230 V alternating current. A voltage converter that will allow you to use devices rated for 110 V on the European alternating-current network, as well as adapters for German and standard foreign plugs, are available at Reception.

\* Due to a potentially unstable satellite connection which depends on the weather and ship's position, especially in northern and southern cruising areas, this service cannot be guaranteed at all times.

Once validly agreed upon between the Passenger and the cruise operator, Hapag-Lloyd Cruises, a TUI Cruises GmbH company (hereinafter "Hapag-Lloyd"), the following Terms and Conditions of Travel form part of the package travel contract formed between the Passenger and Hapag-Lloyd. They supplement the provisions of sections 651a–651y German Civil Code (BGB) and Arts. 250 and 252 Introductory Act to the German Civil Code (EGBGB).

## 1. Conclusion of the travel contract and liability for accompanying passengers

1) The following provisions apply in respect of all booking channels (e.g. travel agencies, direct bookings with cruise operator, online bookings):

- a) The Passenger's offer to enter into a travel contract is based on the published description of the cruise and on such additional Hapag-Lloyd information on the booked cruise as is available to the Passenger at the time of booking.
- b) The booking must contain the full particulars of the passport documents of all passengers to which the booking relates (passenger manifest details). The person making the booking does so on behalf of him-/herself and on behalf of all other passengers named in the booking. The person making the booking expressly vouches for the contractual obligations of all other passengers named in the booking.
- c) If the confirmation by Hapag-Lloyd differs in content from the Passenger's booking, this shall constitute a new offer by Hapag-Lloyd by which the latter is bound for ten days from receipt of the confirmation and which the Passenger may accept within this period by giving his express or implied consent. Payment of a deposit or the full cost of the cruise shall constitute implied consent.
- d) Persons in the business of arranging travel (e.g. travel agents) and service providers (e.g. hotels, transport companies) are not authorised by Hapag-Lloyd to conclude agreements, give information or make assurances that alter the agreed content of the travel contract, exceed the scope of services to be provided by Hapag-Lloyd under the contract or which are inconsistent with the published description of the cruise.
- e) By default, the pre-contractual information disclosed by the operator regarding material characteristics of the cruise services, the cruise fare and all additional costs, payment arrangements, the minimum number of bookings for cruise viability and cancellation fees (pursuant to the disclosure requirements of Art. 250 section 3 subsections 1, 3–5 and 7 EGBGB) will form part of the package travel contract. This information will be excluded from the package travel contract only if this is expressly agreed between the parties.

2) The following provisions apply in respect of bookings made **verbally in person, via telephone, in writing, via email or via fax**:

- a) By making a booking, the Passenger is making a firm offer to Hapag-Lloyd to enter into a package travel contract.
- b) A package travel contract is formed when the Passenger receives a booking confirmation from Hapag-Lloyd. At the time of or immediately following formation of the contract, Hapag-Lloyd will provide the Passenger with a legally compliant booking confirmation on a durable medium (a medium which enables the Passenger keep or store the notice in unchanged form in such a way that it is accessible for future reference for an adequate period of time, e.g. on paper or in an email) unless the Passenger has a right to issuance of a booking confirmation strictly in paper form pursuant to Art. 250 section 6 subsection 1 Sentence 2 EGBGB on the grounds that the contract was concluded in the simultaneous physical presence of both parties or was concluded "off-premises" (außerhalb von Geschäftsräumen).

3) The following provisions apply in respect of bookings made using **electronic commerce (e.g. the Internet, apps, telemedia services)**:

- a) The e-commerce application being used must contain information that explains the electronic booking process to the Passenger.
- b) The Passenger must be given adequate opportunity to correct or delete his/her entries or reset the entire booking form. The Passenger must also be given an explanation on how to undertake such corrections, deletions and resets.
- c) The contractual languages offered for making the electronic booking must be indicated.
- d) If the wording of the contract is stored by Hapag-Lloyd, the Passenger must be advised that he/she can retrieve and view the wording of the contract at a later time.
- e) By clicking on the "Submit firm booking" (or similarly named) button, the Passenger is making a firm offer to Hapag-Lloyd to enter into a package travel contract.
- f) No package travel contract is formed until the Passenger receives a booking confirmation from Hapag-Lloyd on a durable medium. The package travel contract is then legally binding irrespective of whether the Passenger actually uses the durable medium received to save, store or print out the booking confirmation.
- 4) Hapag-Lloyd advises that, in the case of package travel contracts pursuant to sections 651a and 651c BGB which are concluded using the modalities of distance contracting (letters, catalogues, telephone calls, faxes, emails, text messages sent via mobile telephone services (SMS), broadcast, tele-media and online services), the relevant provisions of legislation (section 312(7) and section 312g(2) Sentence 1 No. 9 BGB) do not provide for a right of revocation (Widerrufsrecht); they only provide for the statutory rights of cancellation (Rücktrittsrechte) and termination (Kündigungsrechte), particularly the right of cancellation under section 651h BGB (see also clause 9 hereof). The Passenger does however, have a right of revocation if the travel contract as per section 651a BGB was concluded "off-premises" (außerhalb

von Geschäftsräumen). However, this does not apply if the verbal negotiations on which the contract is based were conducted at the prior instigation of the consumer; in such cases, there is no right of revocation.

## 2. Carriage by air

Where the cruise includes carriage by air, this part of the journey shall be subject to the conditions of carriage of the actual (carrying) airline concerned (for liability see also clause 15 2 c), which are available from Hapag-Lloyd on request.

The times of special flights depend on the availability of aircraft on the charter market and permission from the air traffic control authorities and may therefore be in the early hours of the morning or in the late evening.

Hapag-Lloyd shall inform the Passenger of the identity of the actual airline(s) for all air services to be provided in relation to the cruise. If the identity of the actual airline(s) is not known at the time of booking, then Hapag-Lloyd shall inform the Passenger of the identity of the actual airline(s) as soon as it finds out, provided that Hapag-Lloyd shall disclose the identity of the actual airline(s) at the very latest at the time when it sends out the cruise information to the Passenger approximately three months before the start of the cruise. Hapag-Lloyd shall inform the Passenger of any changes in actual airline(s). The Black List of airlines that are banned within the EU can be viewed online at <http://ec.europa.eu/transport/modes/air/safety/air-ban>.

## 3. Payment

1) **Payment shall be made directly to Hapag-Lloyd by credit transfer. Payment to the travel agency organising the booking shall not discharge the Passenger from the obligation to make payment.**

2) If the contract is concluded – that is, if the Passenger receives the booking confirmation on a durable medium – a deposit of 20% of the cruise fare shall be paid for each participating Passenger. Before paying the deposit, the Passenger will receive a refund security certificate (Sicherungsschein, see clause 16). The balance of the fare shall be due four weeks before the scheduled cruise start date. The full cruise fare shall be due and payable immediately in respect of bookings made four weeks or less before the scheduled cruise start date. Hapag-Lloyd shall send out the travel documents after receiving the balance of the fare and the full particulars of the passport documents (passenger manifest details) of all participating passengers to whom the booking relates, provided, however, that no travel documents shall be sent out earlier than four weeks prior to the scheduled cruise start date.

3) If the Passenger fails to make payment by the due date and remains in default despite having been given a reminder and afforded a reasonable grace period for late payment, Hapag-Lloyd shall be entitled to cancel the contract and demand a cancellation fee as compensation in accordance with clause 9 of these Terms and Conditions. The Passenger may claim a waiver or reduction of the cancellation fee if he/she is able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss or that the loss suffered is substantially less than the cancellation fee.

## 4. Travel regulations, travel documents

1) Passengers shall observe all laws, enactments, instructions and travel regulations of the countries and ports visited during the cruise and all rules and instructions issued by Hapag-Lloyd or its authorised representatives. Hapag-Lloyd shall inform passengers of German, Austrian and Swiss nationality as to the relevant passport, visa and health requirements prior to conclusion of the travel contract and shall keep them informed of any changes to the same that may occur prior to the start of the cruise. Passengers of EU nationalities other than German and Austrian may obtain this information on request. Passengers of other non-EU nationalities must contact the relevant consulate for this information. These provisions assume that there are no special circumstances attaching to the Passenger or any accompanying passengers (e.g. dual citizenship, statelessness). The Passenger shall obtain the relevant travel documents (e.g. visas, vaccination certificates, online travel authorisations such as the ESTA authorisations issued by the USA) him-/herself and produce them on request. The Passenger shall be liable for any costs or disadvantages arising from his/her failure to observe the above regulations, rules and instructions.

2) If, for reasons attributable to the Passenger, the Passenger fails to observe the immigration regulations of certain countries, or if a visa is not granted in good time through the Passenger's own fault with the result that he/she is unable to take part in the cruise, Hapag-Lloyd shall be entitled to demand the appropriate cancellation fee from the Passenger in accordance with clause 9 of these Terms and Conditions. In such cases, the Passenger may claim a waiver or reduction of the cancellation fee if he/she is able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss or that the loss suffered is substantially less than the cancellation fee.

3) The Passenger shall be liable to Hapag-Lloyd for any consequences or damages – in particular fines, penalties or other expenses – that the latter is required to pay or deposit because of the Passenger's failure, for reasons attributable to the Passenger, to observe a particular country's immigration, emigration or transit regulations or to produce the necessary documents. The Passenger shall reimburse Hapag-Lloyd immediately for any sums of money the latter has had to pay or deposit.

4) The Passenger shall inform Hapag-Lloyd if he/she does not receive the necessary travel documents within the time advised by Hapag-Lloyd.

## 5. Baggage

- 1) Baggage may only contain personal effects. In particular, the Passenger is not permitted to take on board weapons or other dangerous objects, illegal drugs, or alcoholic beverages intended for consumption during the cruise. Clause 4.2 of these Terms and Conditions shall apply accordingly. Hapag-Lloyd may refuse to carry any baggage found to contain prohibited items.
- 2) The Passenger must label his/her baggage legibly with his/her name, cabin number and date of sailing; otherwise Hapag-Lloyd shall not be responsible for any loss, mix-ups or errors in loading or unloading. Excepted from this exclusion of liability on the part of Hapag-Lloyd are losses, mix-ups and errors in loading or unloading caused intentionally or by reason of gross negligence. Hapag-Lloyd will hold items of lost property for a minimum of two weeks. All items of lost property will ultimately be surrendered to the Lost Property Office in Hamburg when the ship calls at Hamburg, where Hapag-Lloyd has its registered office.

## 6. Scope of services

Save and except as provided otherwise in these Terms and Conditions, the cruise fare includes carriage and accommodation of the Passenger and his/her baggage and also meals on board. The fare does not include shore excursions or drinks – unless stated otherwise in the published description of the cruise – or special services (e.g. laundry, hairdressing, massage). In all other respects, the scope of services to be rendered by Hapag-Lloyd under the contract shall be as described in the brochure advertising the cruise and in the booking confirmation. Any collateral agreements (special requests, arrangements) that alter the scope of the services to be rendered under the contract require written confirmation by Hapag-Lloyd.

At the time of booking, the Passenger must notify Hapag-Lloyd if he/she has any personal mobility limitations in respect of which Hapag-Lloyd is required to provide certain services under EU Regulation 1177/2010 concerning the rights of passengers when travelling by sea and inland waterway.

## 7. Medical assistance

The services of the ship's doctor are not included in the travel contract. The Passenger must conclude a separate contract with the ship's doctor for any medical treatment received. Hapag-Lloyd will, however, pay the cost of the treatment of injury resulting from any accident directly caused by Hapag-Lloyd or its employees that occurs on board or during a shore excursion operated by Hapag-Lloyd.

In all other cases, the doctor will charge for his services in accordance with the current fee scale for the German medical profession (GOÄ).

## 8. Modifications to services; special exigencies of shipping

- 1) Any modifications to or deviations from individual services as compared to the agreed content of the travel contract which may become necessary after conclusion of the contract, whether because of travel advisories issued by the German Foreign Office, the special exigencies of shipping or for other reasons, and which are made by Hapag-Lloyd in good faith, shall be permissible provided that they are not substantial and do not impair the overall quality of the cruise as booked.
- 2) As soon as Hapag-Lloyd becomes aware of the reason or cause for any such modification to services, it shall inform the Passenger of the modification via durable medium (e.g. email, SMS, voicemail message) in a clear, easily understandable and duly emphasised manner.  
If for reasons not attributable to Hapag-Lloyd a ship is placed in quarantine, the Passenger shall pay his/her own accommodation and meal costs. If the Passenger remains on board and takes his/her meals there, he/she shall reimburse Hapag-Lloyd for the extra cost resulting therefrom.
- 3) If a substantial modification is made to a material characteristic of a cruise service or if the service deviates from specific characteristics requested by the Passenger and incorporated into the package travel contract, then the Passenger shall have the right, exercisable within a period specified by Hapag-Lloyd at the time the notice of the modification/deviation is given, – either to accept the change,  
– cancel the travel contract free of charge, or  
– demand participation in a replacement cruise, provided that such a cruise is offered by Hapag-Lloyd.

It is up to the Passenger whether he/she responds to Hapag-Lloyd's notice of modification/deviation. If the Passenger chooses to respond to Hapag-Lloyd, then he/she can do so either by accepting the change, demanding participation in a replacement cruise if such a cruise is offered by Hapag-Lloyd, or cancelling the contract free of charge.

If the Passenger fails to respond to Hapag-Lloyd, or fails to respond within the specified period, then the Passenger shall be deemed to have accepted the change.

- 4) Any warranty claims the Passenger may have shall remain unaffected in the event that the modified services are unsatisfactory.

## 9. Cancellation of contract by Passenger prior to start of cruise / cancellation costs

- 1) The Passenger may cancel the travel contract at any time prior to the start of the cruise. If Passenger wishes to cancel the travel contract, it is recommended that he/she give notice of cancellation on some form of durable medium. The notice will become effective on the date on which it is received by Hapag-Lloyd or, as the case may be, by the travel agency that made the original booking.

- 2) If the Passenger cancels the travel contract prior to the start of the cruise or fails to report for the cruise (no-show), then Hapag-Lloyd will have no right or claim to the cruise fare. Instead, Hapag-Lloyd shall have the right to claim a reasonable cancellation fee as compensation unless Hapag-Lloyd itself is responsible for the Passenger's cancellation or at the cruise destination or in its immediate environs extraordinary circumstances arise which materially impair the performance of the package cruise or the carriage of persons to the cruise destination; circumstances are unavoidable and extraordinary if they are beyond the cruise operator's control and their consequences could not have been avoided even if all reasonable precautions had been taken.
- 3) Hapag-Lloyd has calculated the following cancellation fees, which take into account its anticipated expenses saved, costs recouped and earnings from the use of the cruise services by other passengers. The cancellation fee due in each case is calculated on basis of the time at which Hapag-Lloyd receives the notice of cancellation, as per the following scale:  
210 days or more before the start of the cruise: € 200 (US\$ 240, £ 180)\* per person  
from 209th to 150th day before the start of the cruise: 20% of the fare  
from 149th to 90th day before the start of the cruise: 35% of the fare  
from 89th to 45th day before the start of the cruise: 50% of the fare  
from 44th to 30th day before the start of the cruise: 60% of the fare  
from 29th to 10th day before the start of the cruise: 75% of the fare  
from 9th to 1st day before the start of the cruise: 85% of the fare.  
In case of no show or cancellation on the departure day 95% of the fare.

These cancellation fee provisions also apply to cancellations of combined air/sea travel, to cancellations of feeder flights included in the package or booked additionally and to cancellations of any other arrangements for travelling to or from the ship. If the cancellation fees charged to Hapag-Lloyd by service providers exceed the amounts recoverable by the cancellation fees above, then Hapag-Lloyd shall have the right to charge higher cancellation fees up to a maximum of the cruise fare. Cancellation fees are due and payable immediately upon cancellation. If the cancellation conditions of third-party service providers or hotels participating in Hapag-Lloyd programmes differ from the above, the differing conditions shall apply, provided that this is expressly indicated in the booking confirmation.

- 4) The Passenger may claim a waiver or reduction of the cancellation fee if he/she is able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss as a result of the cancellation or that the loss suffered is substantially less than the cancellation fee.
- 5) For his/her own protection the passenger is advised to take out insurance against cancellation of the travel contract or premature termination of the cruise if this is not already part of the cruise package.
- 6) Cancellation by the Passenger – Golf & Cruise voyages

The following provisions apply to bookings for Golf & Cruise voyages (cruise plus golf basic packages) aboard the EUROPA and EUROPA 2:

If the Passenger cancels the contract for the basic package and/or additional golf courses **before** the start of the cruise, clause 9.1 to 9.5 hereof shall apply.

If the Passenger cancels the contract for the basic package and/or additional golf courses **after** the start of the cruise or fails to present her/himself, the Passenger shall be liable for a flat-rate cancellation fee equal to 95% of the price of the basic package and/or the additional golf course in question. The Passenger may claim a waiver or reduction of the cancellation fee if he/she is able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss as a result of the cancellation or that the loss suffered is substantially less than the cancellation fee. These cancellation provisions also apply to cancellations made due to sickness. There will be no refund of fees if the basic package and/or additional course events are not provided/held owing to adverse weather. It is not possible for the Passenger to cancel individual course events that are part of the basic package.

## 10. Changes of bookings and fare transfers

- 1) Once the travel contract has been concluded, the Passenger has no legal right to have changes made to the date, destination or starting point of the cruise, the accommodation arrangements or means of transportation (change of booking). This does not apply if the change of booking is necessary because Hapag-Lloyd has failed to provide to the Passenger the pre-contractual information mandated by Art. 250 section 3 EGBGB or because the information provided by Hapag-Lloyd under said legislation is inadequate or incorrect. In such cases, changes of bookings can be made free of charge to the Passenger.  
In all other cases, if Hapag-Lloyd makes a change of booking at the Passenger's request despite not being legally obligated to do so, Hapag-Lloyd shall have the right to charge a re-booking fee of € 200 (US\$ 240, £ 180)\* per person.
- 2) A change of booking within the 209-day period before the start of the cruise will be regarded as a cancellation by the Passenger combined with a new booking; and the provisions of clause 9 shall apply in respect of the cancelled booking. This does not apply in respect of change-of-booking requests that involve only minimal costs on the part of Hapag-Lloyd.
- 3) If the Passenger wishes to cancel the travel contract, he/she shall have the right to request a transfer of the contract to a nominated substitute passenger. The effect of a transfer is that the substitute passenger succeeds to the Passenger's rights and obligations under the contract with Hapag-Lloyd alongside the Passenger. The Passenger and substitute passenger are

then jointly and severally liable for the cruise fare and any additional costs incurred by Hapag-Lloyd as a result of the transfer. Hapag-Lloyd may refuse to accept the transfer if the nominated substitute passenger does not meet the special requirements for the cruise or if his/her participation would be in breach of applicable laws or regulations. If the transfer is accepted, Hapag-Lloyd will charge a handling fee of at least € 200 (US\$ 240, £ 180)\* per person.

- 4) Hapag-Lloyd shall have the right to pass on to the Passenger any fees incurred in relation to changes or corrections made to names on air tickets (as opposed to changes of passenger) after the tickets have been issued.
- 5) The above provisions do not affect the Passenger's legal right under section 651e BGB to demand by means of notice on a durable medium that a third party be allowed to succeed to his/her rights and obligations under the package travel contract. Such a notice will be deemed to have been given in sufficient time if it is received by Hapag-Lloyd no later than seven days prior to the start of the cruise.

#### 11. Contract services not used

If, for reasons attributable to the Passenger, the Passenger does not use certain individual cruise services despite Hapag-Lloyd being willing and able to provide them in accordance with the contract, then the Passenger shall have no right to a proportionate refund of the cruise fare unless the reasons for non-use of the services would have entitled him/her by law to cancel the travel contract free of cost or terminate it. Hapag-Lloyd shall endeavour to pass on to the Passenger the service-provider expenses it has saved as a result of the Passenger's non-use of services. This requirement does not apply if the expenses in question were very minor.

#### 12. Cancellation and termination by Hapag-Lloyd

Hapag-Lloyd may cancel the travel contract wholly or partially before the start of the cruise or terminate the same wholly or partially after the beginning of the cruise in the following cases:

- a) **by giving advance notice received no later than four weeks before the start of the cruise** if Hapag-Lloyd does not receive the minimum number of bookings stated in the cruise description or brochure. If prior even to this it becomes apparent to Hapag-Lloyd that it cannot achieve the required minimum number of bookings, Hapag-Lloyd shall exercise its right of cancellation without delay. If the cruise is cancelled for this reason, the Passenger shall receive an immediate refund of any money paid towards the cruise fare. If, for the above reasons, Hapag-Lloyd instead makes a change of booking at the request of the Passenger, then the € 200 (US\$ 240, £ 180)\* per person; handling fee specified in clause 10 shall not apply.
- b) **without a period of notice, if, in the opinion of the master of the ship following, where appropriate, consultation with the ship's doctor, the Passenger**
  - is unfit to travel because of illness, disability or for some other reason,
  - requires the support of an accompanying person but is travelling without such a person,
  - poses a danger to the health of other passengers, the ship's crew and the employees of Hapag-Lloyd,
  - has given false information when booking,
  - causes continuous or repeated disruption to the cruise in spite of being warned to desist, or
  - breaches the terms of the contract to such a degree that immediate cancellation of the contract is justified
- c) **without a period of notice if the Passenger is pregnant** and is or will be in the 24th or later week of pregnancy at the start of the cruise or will enter the 24th week of pregnancy during the cruise. For reasons of safety and the limited medical care available aboard its ships, Hapag-Lloyd is unable to carry persons in the above stages of pregnancy. If the Passenger is affected in this way but had no way of knowing this at the time of booking, Hapag-Lloyd will refund any money already paid by the Passenger toward the cruise, provided that the Passenger notifies Hapag-Lloyd of her pregnancy as soon as she becomes aware of it. If the Passenger culpably delays notifying Hapag-Lloyd, then Hapag-Lloyd shall have the right to charge a cancellation fee in accordance with clause 9 hereof. Expectant mothers who are/will be less than 24 weeks pregnant at the time of embarkation must produce a certificate from an appropriate medical specialist (gynaecologist) confirming that they are fit to travel in the territory covered by the cruise itinerary.

If the contract is terminated or cancelled for one of the reasons named in b) above, the Passenger may be excluded from part or all of the (rest of the) cruise. Hapag-Lloyd shall retain its right to claim payment of the cruise fare; any expenses saved and any financial advantages Hapag-Lloyd may gain from making other use of the cancelled cruise services shall be deducted from the amount so claimed. Any additional costs for the Passenger's return journey shall be paid by the Passenger.

#### 13. Duty to provide assistance

If, for the reasons as per section 651k(4) BGB or for other reasons, the Passenger is in difficulties, then Hapag-Lloyd has a duty to provide assistance to the Passenger. This duty includes but is not limited to

- a) providing suitable information regarding health services, local regulatory authorities and consular support,
- b) support with long-distance communication, and
- c) support in looking for alternative travel options; this does not affect section 651k(3) or section 651q(2) BGB.

#### 14. Warranty

- 1) If, during the cruise, the cruise service provided differs from that agreed upon in the travel contract, the Passenger may seek redress from the ship's management, a local service provider or Hapag-Lloyd. The ship's management and local service-providers are not authorised to recognise any claims as being valid. Hapag-Lloyd may refuse to remedy the defect if doing so would involve unreasonable expense. Alternatively, Hapag-Lloyd may remedy the defect by substituting an equivalent service, e.g. by engaging a different airline or vessel or by sailing a different route. The Passenger may refuse to accept the substitute service if he/she cannot be expected to accept it for good reasons that are readily apparent to Hapag-Lloyd, including in particular if the substitute service would materially impair the overall quality of the cruise as booked.
- 2) The Passenger may, upon returning from the cruise, claim a fare reduction commensurate with the service reduction/defect suffered. The Passenger will not be able to claim a fare reduction under section 651m BGB or damages under section 651n BGB if he/she through fault on his/her part fails to notify Hapag-Lloyd of the cruise defect without delay.
- 3) If the Passenger wishes to exercise his/her right under section 651l BGB to terminate the package travel contract owing to a cruise defect of the type described in section 651i BGB which materially impairs the cruise, he/she must first give Hapag-Lloyd a reasonable period of time in which to remedy the defect. The only circumstances in which the Passenger can terminate the contract without first allowing Hapag-Lloyd time to remedy the defect are where Hapag-Lloyd refuses to remedy the defect or where immediate remediation is necessary. If the contract is terminated in this manner, the Passenger shall nonetheless retain his/her right to be returned to the place of departure, provided that return to the place of departure was included in the contract. The Passenger shall pay that part of the fare for the cruise that relates to services he/she has used unless said services were completely without value to him/her.
- 4) If Hapag-Lloyd is responsible for a circumstance which results in a defect in the cruise, the Passenger may claim compensation irrespective of the fare reduction or termination of the contract. If the cruise is rendered unviable for the Passenger or considerably impaired by such a circumstance, the Passenger may also claim reasonable compensation in the form of money for wasted holiday time.

#### 15. Liability of Hapag-Lloyd

##### 1) General liability

If the cruise is not provided in accordance with the contract, the Passenger shall give notice of the defect to and seek redress from the ship's management, a local service provider, the travel agency via which he/she booked the cruise or Hapag-Lloyd.

##### a) Maximum liability

The contractual liability of Hapag-Lloyd for damage other than loss of life, bodily injury or injury to health shall be limited in total to three times the cruise fare unless the damage was caused through culpable conduct. The same shall apply if the damage in question was caused solely by a service provider engaged by Hapag-Lloyd. For all compensation claims in tort against Hapag-Lloyd that are not the result of culpable conduct, Hapag-Lloyd's liability for damage to property shall be limited to three times the cruise fare. These limits define the maximum amounts for which Hapag-Lloyd can be held liable per Passenger per cruise. Any claims that the Passenger may have on the basis of international agreements are unaffected by this. **In this regard, passengers are advised for their own protection to take out travel accident and baggage insurance for the cruise.**

##### b) Obligation to cooperate

The Passenger is required in particular to lodge his/her complaints immediately with the ship's management or the local service provider. The latter are authorised to find a remedy if a remedy is possible and does not involve unreasonable expense; they are not, however, authorised to recognise any claims as being valid. If it is not possible to contact a local service provider, the Passenger must notify the ship's management or Hapag-Lloyd of the complaint without delay. If the Passenger fails to meet these requirements through his/her own fault, he/she shall forfeit the relevant claims.

##### c) Statutory claims

Notwithstanding the provisions of clause 15.1 a) the exclusions and limitations of liability contained in these Terms and Conditions shall apply to all claims for damages by the Passenger, whether these are based on the travel contract or other legal provisions.

##### d) Non-assignability of claims

Passengers may not assign claims against Hapag-Lloyd wholly or partially to third parties without the consent of Hapag-Lloyd.

##### 2) Limitation of liability

###### a) General

Claims for damages against Hapag-Lloyd shall be limited or excluded if and to the extent that, under international agreements (or statutory provisions based on such) which are applicable to the services to be rendered by a service provider, claims for damages against that service provider may only be asserted under certain conditions or restrictions or are excluded under certain conditions.

###### b) Liability for voyages by ship

If, on voyages by ship, Hapag-Lloyd is acting in the capacity of a contracting or actual carrier, its liability shall be subject to the applicable specific

international agreements or the statutory provisions based on these (e.g. German Commercial Code [HGB], German Inland Waterways Act [BinSchG]).

**c) Liability as a contracting air carrier**

If Hapag-Lloyd is acting in the capacity of a contracting air carrier, its liability shall be subject to the German Air Traffic Act (LuftVG), EU law, to the Warsaw Convention as amended by the Hague Protocol or other protocol, or to the Montreal Convention, depending on which provisions apply. Notwithstanding the preceding provisions, Hapag-Lloyd accepts no liability whatsoever for indirect or consequential loss unless said loss was caused grossly negligently or intentionally by Hapag-Lloyd or its vicarious agents. In the case of scheduled flights not included in the cruise fare, Hapag-Lloyd only has the status of an agent. Flights of this type are marked in the travel documentation as "individuell vermittelter Flug" ("stand-alone, third-party flight"). In these cases, the company acting as the carrier shall be liable for performing the service of carriage, and the flight will be subject to that carrier's terms and conditions of carriage, including its rules on cancellation. In all other respects, all flights offered by Hapag-Lloyd shall be governed by the current version of the general and special terms and conditions of carriage of the actual air carrier.

**d) Valuables**

Hapag-Lloyd accepts no liability whatsoever for damage to or loss of personal effects (e.g. photographic and filming equipment, clothing, jewellery or other valuables) caused by theft, misplacement of any kind, or excessive physical loads or stresses occurring off the vessel; excepted from this exclusion of liability are cases in which the damage or loss is the result of intentional or grossly negligent conduct on the part of Hapag-Lloyd. Hapag-Lloyd likewise excludes all liability for damage to or loss of personal effects while in storage or in transit in vehicles used for shore excursions or transfers; excepted from this exclusion are cases in which the damage or loss is the result of intentional or grossly negligent conduct on the part of Hapag-Lloyd.

Hapag-Lloyd's liability for damage to or loss of cabin baggage is as per the relevant provisions of the German Commercial Code (HGB). Jewellery, cash and other valuables should be carried in hand baggage (and not in checked baggage).

**e) Third-party services**

Hapag-Lloyd shall not be held liable for service disruptions, personal injury or damage to property arising in relation to services which are merely brokered as third-party services (e.g. brokered excursions, sporting events, visits to theatres, exhibitions), provided that said third-party services are expressly identified as such in the cruise brochure and booking confirmation in such a clear and unequivocal manner, along with details of the identity of the brokering contracting party, that it is readily apparent to the Passenger that they do not form part of the cruise package provided by Hapag-Lloyd and that they have been selected separately. This does not affect sections 651b, 651c, 651w or 651y BGB.

However, Hapag-Lloyd shall be liable for losses suffered by the Passenger if and to the extent that said losses were caused by breach of information, explanation or organization obligations on the part of Hapag-Lloyd.

**3) Exclusion of claims and limitation period for delayed and damaged baggage in the case of air travel**

a) If, on arrival at a destination by air, the Passenger becomes aware this his/her baggage has been lost, is damaged or delayed, then, in order to pursue redress, he/she is required by aviation law to notify the relevant airline without delay at the destination airport by filing a Property Irregularity Report (PIR). Under international aviation agreements, airlines and Hapag-Lloyd have the right to refuse compensation if no PIR has been filed. The PIR must be filed within seven days of baggage receipt in the case of damage, and within 21 days of receipt in the case of delay.

b) Any loss of, damage to or incorrect routing of baggage must also be reported without delay to Hapag-Lloyd, its representative/contact point or the agency which arranged the travel. Compliance with this obligation is not a substitute for filing a PIR with the airline within the required limitation periods, as described in paragraph a) above.

**16. Protection in the event of insolvency**

Hapag-Lloyd has taken due measures to ensure that the Passenger will be reimbursed for the fare paid for the cruise and any necessary expenses for the return journey in the event that Hapag-Lloyd becomes insolvent and the cruise services are not performed as a result of said insolvency. A refund security certificate can be found at the end of the booking confirmation document.

**17. Defences and limitations of liability for employees and authorised representatives**

If a claim is made against an employee or authorised representative of Hapag-Lloyd for loss or damage that has occurred in relation to carriage, the employee or representative concerned shall have the right to invoke the defences and limitations of liability available to Hapag-Lloyd under these Terms and Conditions of Travel, provided that he/she can prove that he/she was acting in the discharge of his/her duties.

**18. Refusal of permission to disembark; cost of onward carriage**

If the Passenger is refused entry to or permission to disembark in a chosen port or country and/or the Passenger's baggage is refused entry to said port or

country, then Hapag-Lloyd may carry the Passenger and/or the Passenger's baggage to another port or country where the vessel calls and land them there. The Passenger shall pay Hapag-Lloyd the fare for this onward journey and reimburse any other expenses in connection therewith. Any such onward carriage shall be subject to these Terms and Conditions.

**19. General average**

The Passenger is not obliged to pay General Average contributions for objects he/she has brought on board the ship (section 588 HGB). The Passenger has no right to compensation under General Average proceedings.

**20. Assistance to ships in distress; salvage; carriage of cargo**

Hapag-Lloyd is entitled to use the ship employed for the cruise to render assistance to other vessels, to tow or salvage other vessels, and to carry cargo of any kind. All activities of this kind, whether previously announced or not, shall be deemed part of the cruise.

**21. Court of jurisdiction**

Any dispute arising under these Terms and Conditions or from any other relationship between the Passenger and Hapag-Lloyd can only be brought exclusively in the city of Hamburg, Germany, where Hapag-Lloyd has its registered office.

Hapag-Lloyd does not participate in the voluntary procedure for alternative dispute resolution for customer disputes in accordance with the Customer Dispute Resolution Law (Verbraucherstreitbeilegungsgesetz).

**22. Applicable law**

The relationship between the Passenger and Hapag-Lloyd, whether contractual or otherwise, shall be subject solely to German law.

**23. Severability**

If any provision of these Terms and Conditions is or becomes invalid or unenforceable, then that provision shall be severed and the remaining provisions shall remain valid and enforceable.

**24. Pricing subject to change**

The information and prices in the brochure for the cruise are subject to change without notice. The booking confirmation shall be definitive of terms and prices.

It is legally permissible to change published prices prior to conclusion of a travel contract, particularly if, following publication of the brochure, a change becomes necessary for the following reasons:

- a) there is a change in the cost of carriage, the charges payable for certain services such as port and airport fees, or the exchange rate applicable to the relevant cruise, or
- b) the continued availability of a package cruise described in the brochure and requested by the Passenger can only be maintained if Hapag-Lloyd, following publication of the brochure, purchases additional tourism services (booking allotments) from external providers.

**25. Assertion of claims: addressee, information on alternative dispute resolution**

- 1) Any claims that the Passenger has under section 651i(3) Nos. 2, and 4-7 BGB are assertable against Hapag-Lloyd. Claims can also be asserted via the agency that the Passenger used to book the package cruise. It is recommended that claims be asserted by notification on a durable medium.
- 2) Hapag-Lloyd advises that it does not use the voluntary alternative dispute resolution system provided for consumer disputes under the Consumer Dispute Resolution Act (VSBG). If, following the printing of these Terms and Conditions of Travel, use of an alternative consumer dispute resolution system becomes mandatory for Hapag-Lloyd, Hapag-Lloyd will inform the customer in an appropriate manner.

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**Organiser**

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